
Asante

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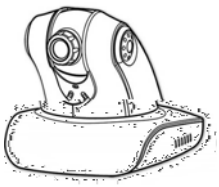
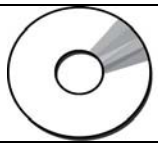
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The Package Contents

Thank you for choosing the **Asante** products**.** **NetCam 8001** is a very competitive Pan Tilt(Digital Zoom) Network Camera system. It is to plug into Ethernet jack with plug-n-play fashion to allow you to delivers clear and sharp image to any browser on the Internet.

The **NetCam 8001** PT(Z) Internet Camera is provided with the following accessories. Please contact your dealer if any one of the following is missing.

Item	Descriptions
	NetCam **8001** Network Camera
	12V DC Power Adaptor
	Tripod
	AV & 3mm Stereo Plug Converter
	**10.** User Manual (CD/ROM)
	Quick Installation guide

Safety Instruction:
For PLUGGABLE EQUIPMENT, the socket-outlet shall be installed near the equipment and shall be easily accessible.

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1. System Requirements

NetCam 8001/P/W PT(Z) Internet Camera	
Internet Environments	
LAN	10/100M Ethernet
Wireless LAN	802.11b or 802.11g
Monitor System Requirements	
OS support	Windows 2000 Professional SP4, XP Home SP2
Browser support	Internet Explorer 6.x or later
Hardware	CPU: Pentium 4 2.4 GHz or later Memory: 256 MB (512 MB recommended) VGA card resolution: 800 x 600 or higher

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Cost effective - **NetCam 8001** can deliver quality image/video over prevail broadband IP networks such as DSL/cable or any Ethernet which is majority of worldwide Internet infrastructure. The load or overhead to bring this IP surveillance is very cost effective. There is no additional hardware of software are required.

Open System - The **NetCam 8001** generates high-quality pictures in standard JPEG, MPEG4 and up coming H.264 format that can be viewed using any standard Web browser technology. The system design using **Linux Operating System which** provides a stable platform for open-source development in future releases of the product. It gives a great scalability of extending the product for both near term and long term.

Security - The **NetCam 8001** provides multi-user password protection, so that access can be limited to specified individuals or groups.

Applications - Network Camera naturally extend the distance boundary of being viewed and monitored over the network. Use it for validating intrusion, traffic, finance applications, retail security (cashier/teller), buildings and factories, process control, visual security, nanny, children, senior center and much more beyond. In additional, **NetCam 8001** provides 3GPP, SMTP e-mail support also allows images to be sent as e-mail attachments, or identified within an e-mail, using a hypertext link to any target server on your network.

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3. Product Description

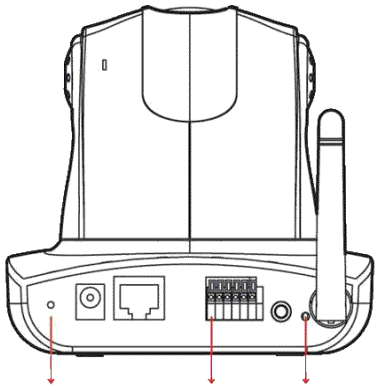
Please do read the following information to familiarize with **NetCam 8001** before you start to install and use it.

Front View

- **Link Indicator**
  The Network Link LED shows steady, flash or off during normal operation end depend on setting.

- **Event Indicator**
  The Event Link LED shows flash green during detecting moving object or alarm is triggered.

Rear Panel



- **Wireless Antenna**
  Antenna is default to **NETCAM 8001W** model only.

- **I/O Terminal Block**
  The I/O Terminal Block connector provides the physical interface to one relay switch output and one digital opto-coupled input. This block is used for receiving external triggers and for controlling

- **Ethernet RJ45 Jack**
  The RJ45 network jack is designed for 10 Mbps Ethernet and100 Mbps Fast Ethernet network, or Power Over Ethernet and connect to the network.

- **Power Connector**
  The connector jack for DC adaptor from **NETCAM 8001**.

- **Reset button**
  A button is to reset system or reset to default manufacture setting after holding the button for more than 5 seconds .

- **Embedded Microphone hole**
  The microphone voice receiving hole. If block it the quality of voice reception will be degraded.

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Tripod Mounting

The **NetCam 8001** is supplied with a screw hole for tripod mounting. The screw hole is located on the base of the unit, as shown below. The base plate of the **NetCam 8001** is similar, but is supplied with a ceiling or wall mounting plate instead of the tripod screw hole.

Wall Mounting the NetCam 8001 Ceiling Mounting the NetCam 8001

The **NetCam 8001** is designed exclusively for ceiling/wall mounting and a special mounting plate is supplied for the purpose. Screw the plate (screws not supplied) to the ceiling at the point of installation.

WARNING!
When installing the **NetCam 8001** on the ceiling,

(1) check the position of **NetCam 8001** need to be vertically 90 degree even. Any non-vertical setting will cause abnormal PAN/TILT operation.

(2) check that the ceiling is strong enough to bear the weight of the camera plus the mounting plate. A weak fitting could result in the camera falling and causing serious injury.

Please check for looseness in the camera installation mount at least once a year.

Please note that PAN degree -135° ~ 135°(Max120°/sec.) and Tilt degree -45° ~ 90° (Max120°/sec.).

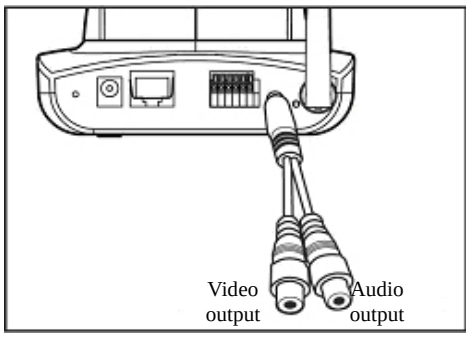
Mounting Plate Information
3 Screw hole diameter: 6mm (1/4 in.)
Plate thickness: 1.6 mm (1/16 in.)

Note: The horizontal angle is important when you hang the product from the ceiling. Excessive inclination may bring about abnormal rotation of the camera lens.

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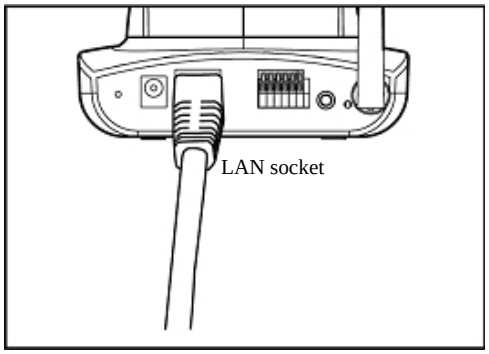
Audio/Video Output

Plug the AV converter into the audio/video output.
The yellow RCA female plug is for video output.
The white RCA female plug is for audio output.



LAN Socket

Connect the LAN cable into the LAN socket.



External alert bus (DI/DO)

For more information about DI/DO, refer to Attachment A.

Reset to factory settings

After turning on the power, insert a slim plastic object into the reset orifice and press for five seconds to restore the unit to factory settings.

Built-in microphone

The product is provided with built-in microphone pickup function. Don't block this hole if you want to use this function to acquire the best audio response.

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MIC External alert bus Reset

Link LED and Event LED

1. Link LED: The green LED lights up when you transmit images after turning on the camera.
2. Event LED: The green LED flashes when motion or alert detection is implemented after you turn on the camera.

Focus knob

You can rotate the focus knob clockwise or anticlockwise to acquire the sharpest image. This is not recommend to change unless you can not focus the image.



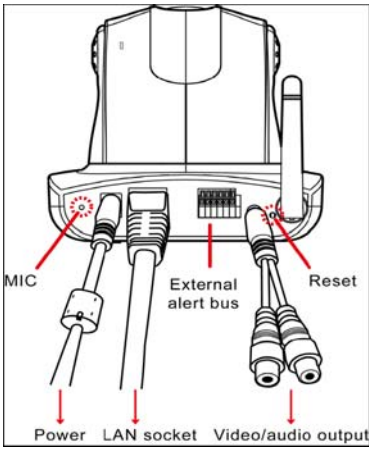
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4. Installing The System

Before connecting the hardware

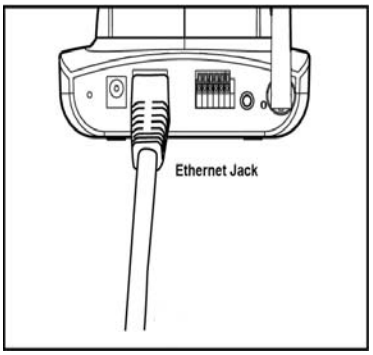
1. Please be aware of that it is required to connect a PC and **NetCam 8001** on the same IP network or same Ethernet switch or hub for easier set up.
2. By default, **NetCam 8001** is set at **192.168.0.20** private IP address.
3. Or you may use “IPFinder.exe” software come from CDROM alone with document and search available or multiple **NetCam 8001** on your network.

Wiring the Product



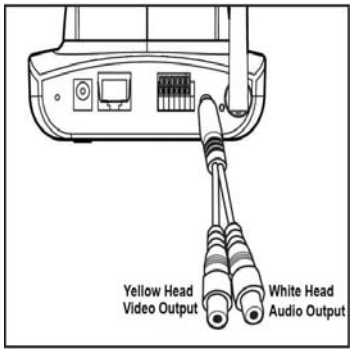
Connecting the hardware

1. Connect an Ethernet cable to the Ethernet connector and attach it to the network or Ethernet switch RJ45 jack.

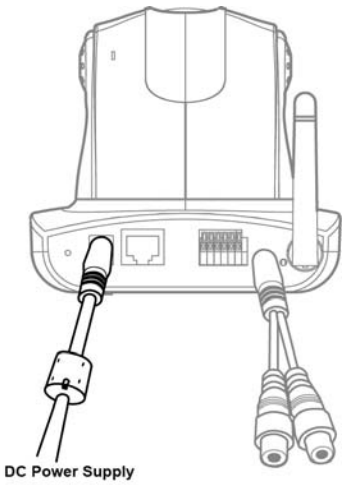


2. External Audio and Video could be connected to speaker and TV display respectively. Yellow RCA connector is video output, and white RCA connector is audio output.

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3. External Alarm DI/DO connector – Please refer appendix A.
4. Reset button is to reset the system back to manufacturing default setting.
5. Connect the power cable to the power supply connector and connect it to the main power supply.



a. Upon connect the power, Pan/Tilt camera will pan back to start position and Event indicator will show green.



6. If Ethernet has traffic pass through, the Link indicator will be flash. You can now access the **NetCam 8001** directly from your browser, as described below.

(Please note, **NetCam 8001**W need to connect to 802.11 AP and encryption later. Please refer to wireless setup session.)

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View or set up device via browser

System Requirements

- Windows 2000 Professional SP4 or XP Home SP2/Profession
- 256 MB Memory
- Ethernet/WLAN
- Internet Explorer 6.x or above
- VGA resolution: 800 x 600 or above
- CPU：Pentium 4 2.4 GHz or above (If you would like to monitor multiple IP camera and record, Pentium 4 with 3GHz above or Dual Core Intel process, 1 GB Memory and 32 MB display card are recommended）

Internet Router/Firewall Setting

How to access IP Camera form outside of LAN or Intranet

(1) Public IP address

In general, setting IP based video and voice end point device are close to the same and it subjects to be different from router, switch, firewall and VPN environment. Please refer to the manual to set up a static public IP address, network mask and default gateway. This is the simplest way to bring up video device on the network.

(2) DMZ

De-Military Zone are quite popular and simple to bring up a server or device to allow external user to access. A router normally stops incoming Internet traffic from getting information inside the network, unless the traffic is to designate to one of your computers and route will IP address and port forwarding the packet. But instead of discarding the incoming traffic or using port forwarding, you can send incoming traffic to any device on your network by establishing a "Default DMZ Server". (DMZ = humorous reference to "Demilitarized Zone".) This avoids you having to figure out what ports an Internet application wants — by throwing all ports open for that device.

Please refer to your router/firewall manual that there are hardware DMZ port or software DMZ port. In the most case SOHO router, the software DMZ does only allow a single device can refer to. Thus, the network device like video server or camera need to set into an private IP address.

After setting up complete, the viewer should be able to use router's public IP address to access. Please note that

(1) If you use HTTP to streaming the video – make sure there is no second device including router or firewall are using TCP port 80. Other wise, you have to change the port to others to differentiate from it. For example, http://71.6.38.188:8888 is showing router 's public IP address is 71.6.38.188 and network device could be any available static private IP address with port 8888 for HTTP streaming access.

(3) Port forwarding

This is a one of common programs and the ports they use for network access.

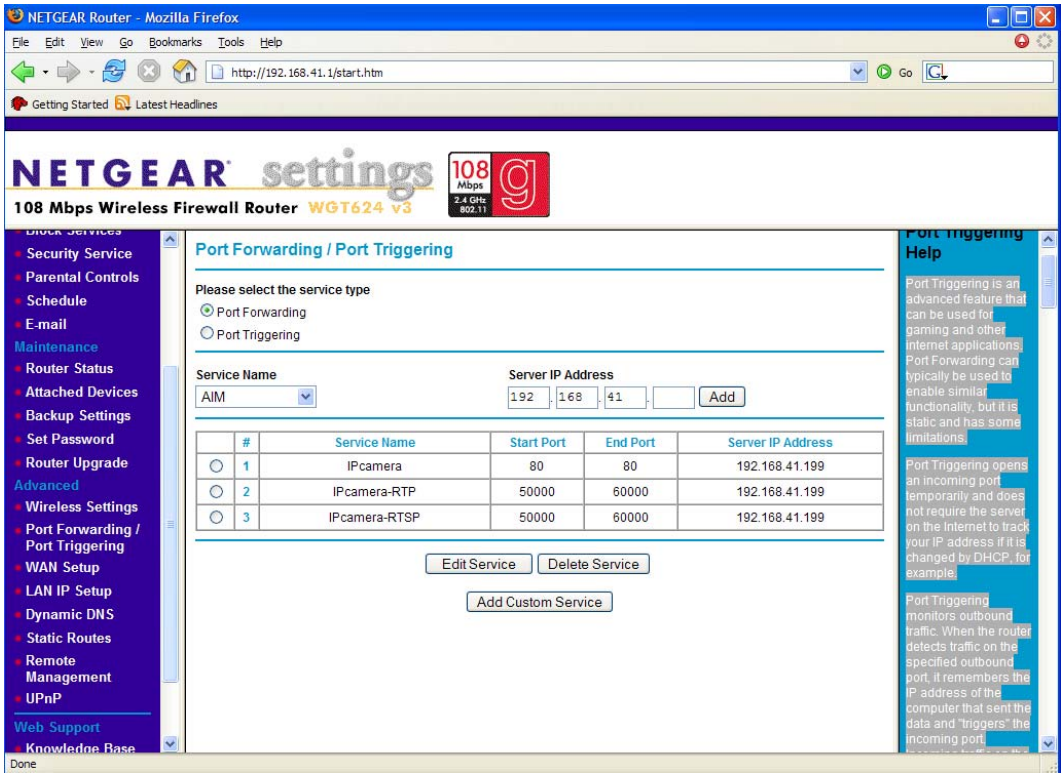
Port Forwarding can typically be used to enable similar functionality, but it is static and has

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some limitations.

Using the *Port Forwarding*, you can make local computers or servers available to the Internet for different services (for example, FTP or HTTP), to play Internet games (like Quake III), or to use Internet applications (like CUseeMe).

Port Forwarding is designed for FTP, Web Server or other server based services like IP Camera web server. Once port forwarding is set up, requests from the Internet will be forwarded to the proper server. For example, the below is an Netgear SOHO router that we set HTTP port 80 to forward to 192.168.41.199 which is IP camera or video server's private IP address. As same HTTP port 80, you may add TCP or UDP streaming transport into the port forwarding map as well.



Change the Internet Explorer (IE) Browser Setting

1. Please be aware that the Internet security setting on router or your personal PC might block the IP video or voice access. Please do verify the following condition.

2. Verify Internet Explorer is version 6.0 or above. Please go to menu and click Help and "About Internet Explorer"' and confirm make sure IE is version 6.0 or above.

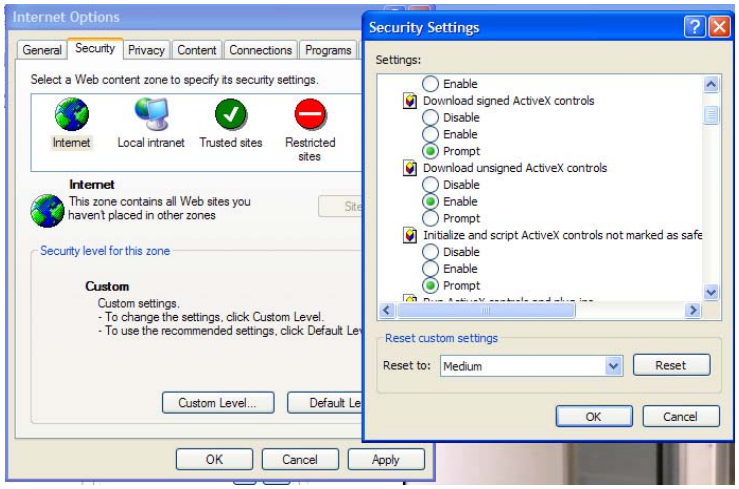
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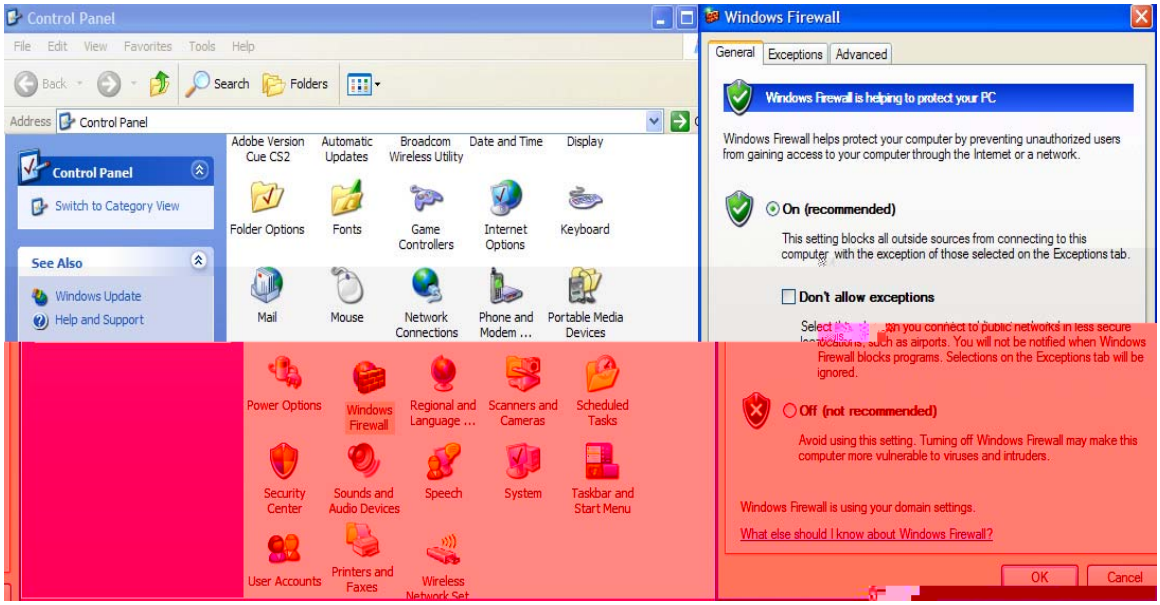
3. Verify Internet browser security. Click menu “tools” and “Internet Options” . Continue click tab on “Security” and press the button on “Default Level”. If your browser is being set into “Medium”, then you may close all pop-up windows meaning you should be able to access video without any blocking.

4. Verify ActiveX Setting : Click IE browser’s “tools” menu, and “internet Options”. Select “Security” and click “Customer Level” then you should see “Security Setting” pop up. Please verify the following ActiveX related are set accordingly.
    a. “Download signed ActiveXcontrols” – Please set “Prompt”
    b. “Download unsigned ActiveXcontrols” – Please set “Enable”
    c. “Initialize and script ActiveX controls not marked as safe” – Please set “Prompt”
    d. “Run ActiveX controls and plug-ins – Please set “Enable”
    e. “Script ActiveX controls marked safe for scripting” – Please set “Enable”

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5. Verify Window Firewall Setting. Click Control Panel and Window Firewall. If the setting is ON, then the IP video may be blocked but in normal case the Windows may ask if you want to unblock for temporary. It is not recommend to turn off firewall permanently in order to view the video. It is totally user's decision to change this setting. HTTP is the transport which normally allow in Window Firewall.

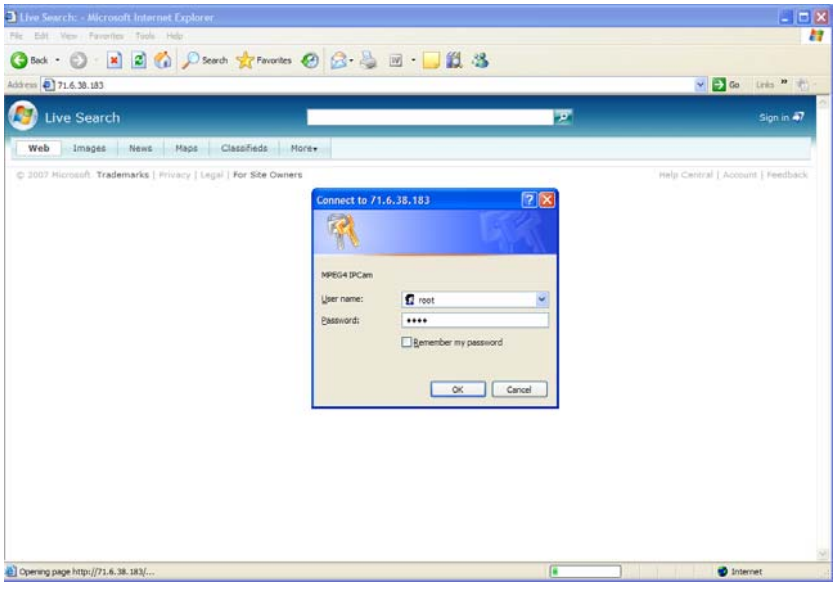


6. "tools" and "Internet Options" . Continue click tab on "Security" and press the button on "Default Level". If your browser is being set into "Medium", then you may close all pop-up windows meaning you should be able to access video without any blocking.

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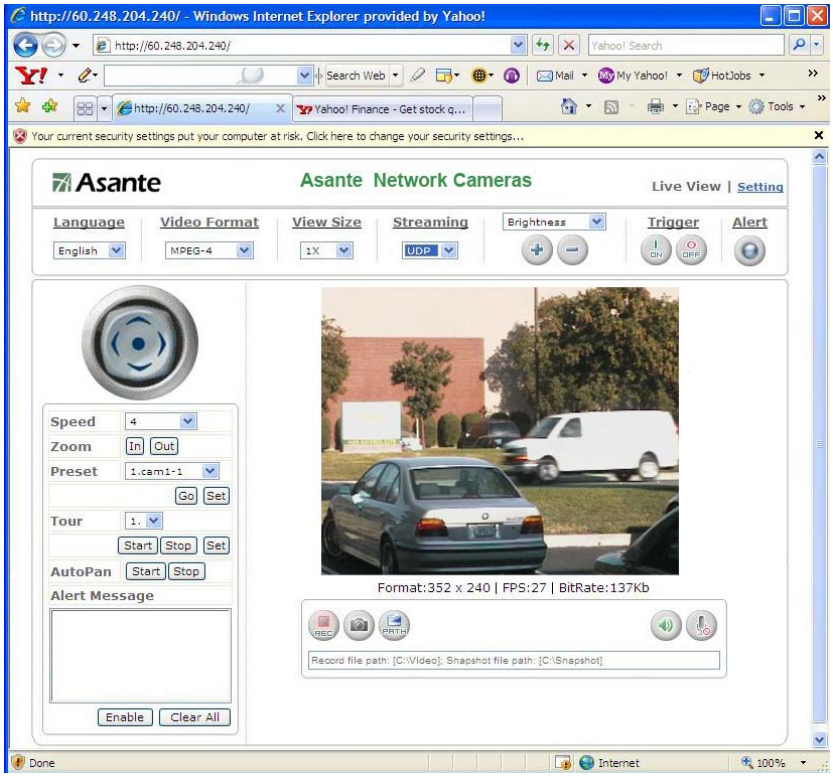
Use Internet Explorer (IE) Browser

1. Start a new IE browser
2. Enter **NetCam 8001** IP address and enter default username "**root**" with a default password "**root**".



3. You should be able to observe **NetCam 8001** control panel and video. If video can not be observed, then you may be blocked by your firewall or router. In case of this, please select HTTP as streaming options which is the most popular available streaming transportation and open ports for most network environment.

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5. The Basic Operations

Web Control Features Descriptions

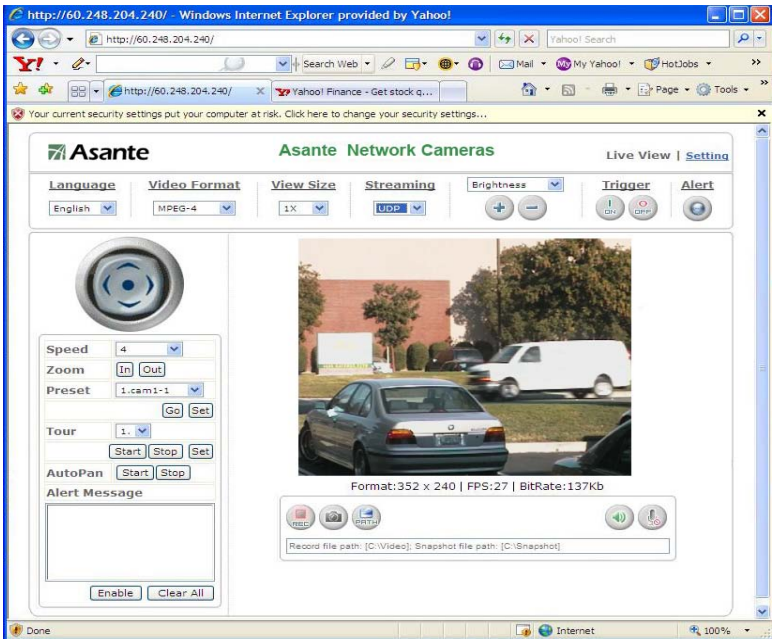
Main Page

Video Camera product's main page display the video streaming from camera or video server using TCP, UDP or HTTP transport to streaming the video to viewer, where

Under the video frame, there is text message showing source streaming is presented at 4 different resolutions of video format.

(1)	QCIF	(176x120 (NTSC) or 174x144 (PAL))
(2)	CIF	(352x240 (NTSC) or 352x288(PAL))
(3)	4CIF	(704x480 (NTSC) or 704x576(PAL))
(4)	FullD1	(720x480 (NTSC) or 720x576(PAL))

FPS: Frame Per Second (from 1-30).
Bitrate: Network bandwidth available from 32K to 4096kbps and depends on device setting.



Video Format : Network Camera/Video server offers

1. MPEG4 – MPEG4 simple profile video encoding technologies
2. Motion JPEG – Motion JPEG solution will higher resolution but more cost on network bandwidth.

Video Size : View screen can be zoom in from x1 to x4

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Streaming: Video Streaming Protocol

a. UDP (User Datagram Protocol)
   UDP is non-flow control protocol and it is good for real time video voice application. However, the UDP packet will no guarantee of delivering and re-transmit if UDP packet loss due to the network or intermediate IP network node congestion or service disruption.

b. TCP (Transmission Control Protocol)
   Unlike UDP, it has flow control it will guarantee of delivering by giving buffering and retransmit mechanism. This device using RTSP (Real-time Transport Streaming Protocol) to streaming the video/audio and it is a TCP application.

c. HTTP (Hypertext Transfer Protocol)
   HTTP is WWW application protocol using TCP port 80. This is very open to most enterprise and home router/firewall system. Leverage HTTP for video streaming would be easier for most environments but would potential receive more intrusion.

Brightness/Contrast:

Brightness: 0-100 adjustable
Contrast: 0-100 adjustable

Alert " Alert light will flash in "RED" if the alert trigger condition is met. Please refer to "Event" menu about trigger condition. This is to raise attention to staff who is monitoring the camera. Press button again will reset the alert.

REC: "Record the video. By default, it will be stored at C:\video. You may change it at PATH button.

SNAP shot: Real-time image capture will be stored at C:\snapshot as default. You may change it at PATH button.

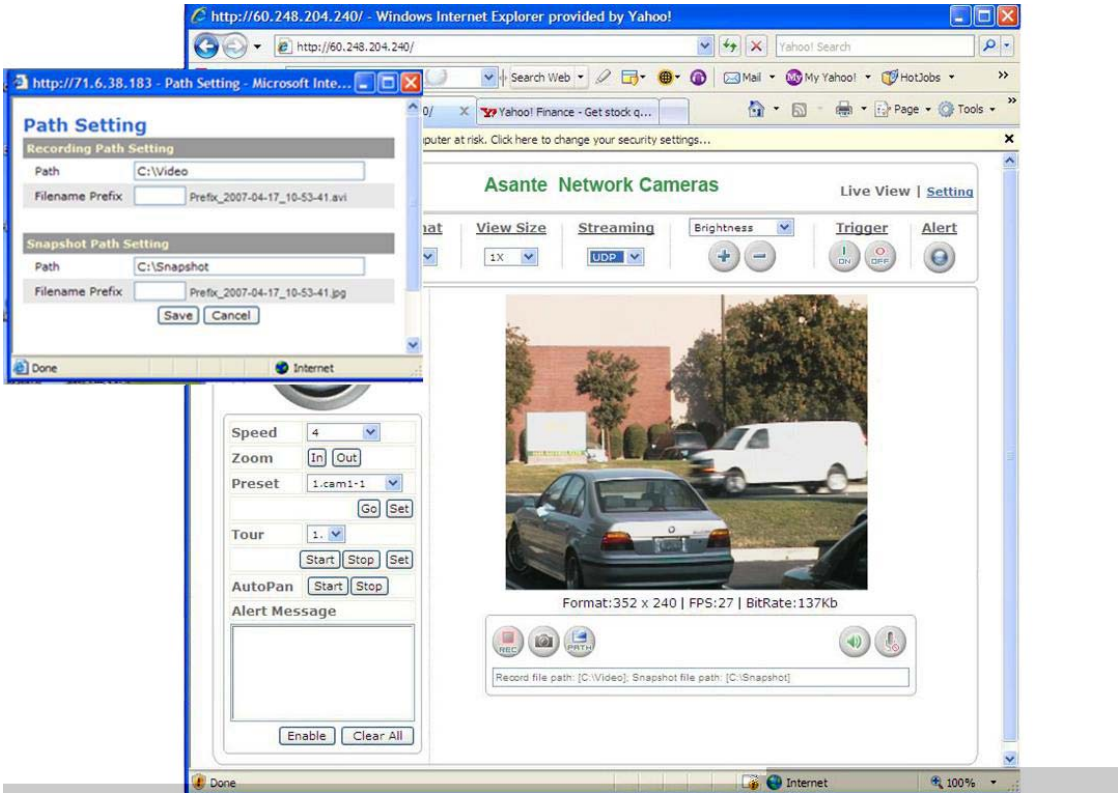
PATH: Change record or snap shot storage path at your local PC.

Audio On/Off: Enable or Disable device audio input

Microphone: Enable or Disable monitor side audio input – from PC/laptop microphone input.

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Camera Control Panel

Camera control panel offers capability of managing camera from Pan, Tilt, Preset position, or auto Pan. The camera control wheel is able to manage the direction, speed of pan and tilt, and display “alert message”

Control wheel: With Up, Down, Left and Right directional button to allow you to adjust the direction.

Center button: Home position and calibration.

Speed : Scale from 1 to 7. 1 is the slowest one and 7 is the fastest.

Speed	1	2	3	4	5	6	7
Angel/Sec	3	20	40	60	80	100	120

Zoom: Zoom could be Zoom In or Zoom Out on camera. If camera has zoom capability, it will control zoom motor. If camera has no zoom capability, the digital zoom will be applied as default.

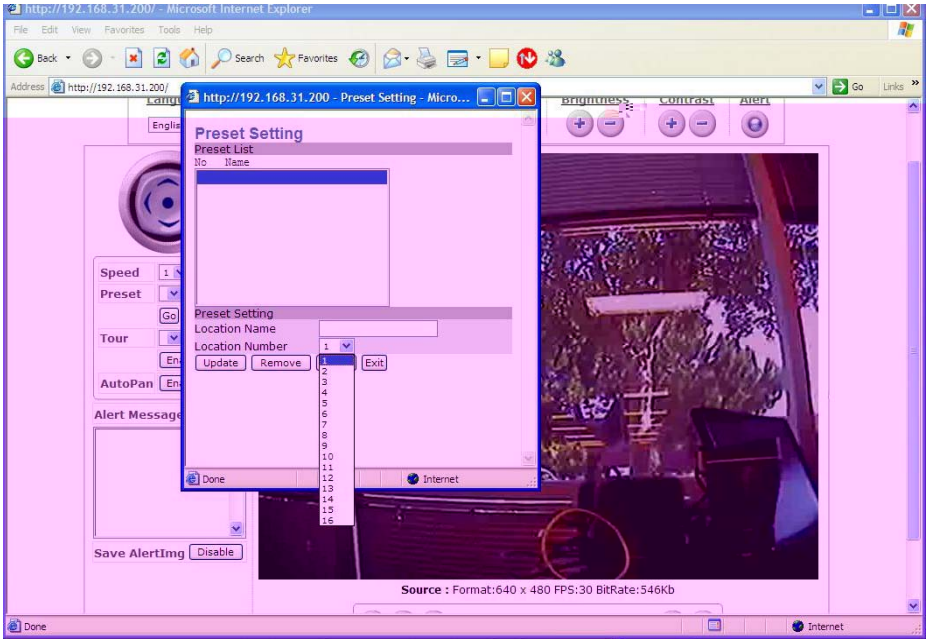
Preset : Device could have 16 position with capability to naming the position so that you can expedite the camera pan/tilt by one button. Procedure described as follow:

1) Select SET, a sub window will popup
2) Select Location Number from sub windows and enter the position name.
3) Control camera wheel to desire location for this position identity
4) Click “Update” and “exit”.
5) You may test by select number on control panel and press “go”. Camera will speedy to turn to that location you set easier.

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Tour : Device could be arranged by automatically “touring” each “preset location” with still stand at that location for a dwelling timer. The timer is configurable. Procedure describes as follow:

1) Select SET, a sub window will popup
2) Select Location Number from sub windows and enter the position name.
3) Control camera wheel to desire location for this position identity
4) Click “Update” and “exit”.
5) You may test by select number on control panel and press “go”. Camera will speedy to turn to that location you set easier.



AutoPan: Device could be paned automatically from left to right and right to left until you disable it.

Alert Message: Enable/Disable button is to enable or disable alert message (Max 50 message). When you leave this page, the alert messages will not be saved. Detail alert message, please refer to setting-=>application setting-=>event.

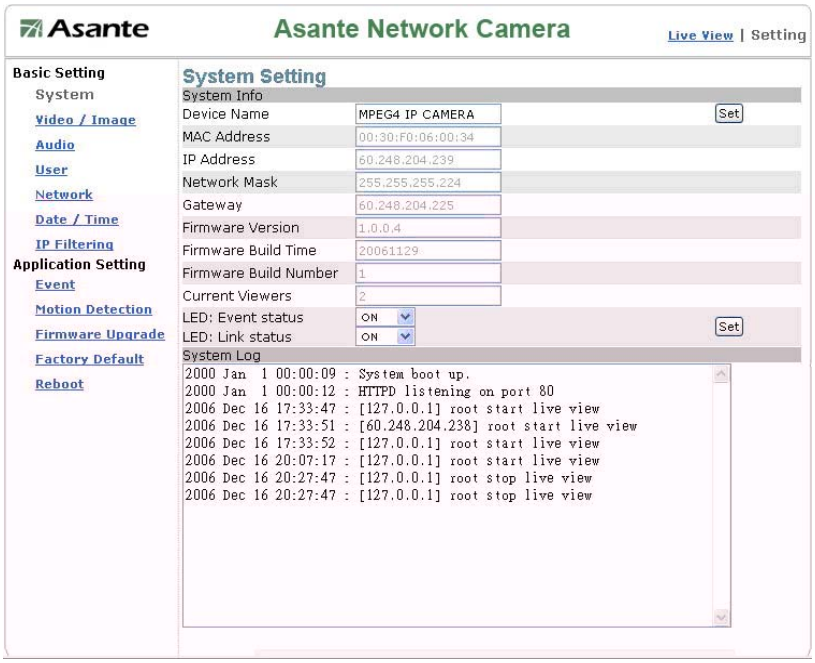
Save AlertingImg: Enable/Disable button is to enable or disable save alert image to the directory of SNAPSHOT defined at Path.

Please refer to Setting/Application Setting/Event/Event for more detail.

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6. Setting Page

System :



System Info

Device Name - Any Device Name should be entered without any space.

MAC address – Network Camera/server Ethernet Media Access Control (MAC) address.

IP address – Network Camera/server Internet Protocol (IP) address.

Network Mask – IP address network mask for subnetwork setting

Gateway – LAN or WAN to external IP address

Current Viewers – Counter for viewers

Firmware Build Time - Firmware Release date

Firmware Build Number - Firmware Release date

Firmware Version – Device Firmware version

Current Viewer: number of viewer

Event LED:

ON/Flash : any event trigger

OFF: Turn off the LED

Link LED:

ON/Flash : Any streaming flow through network

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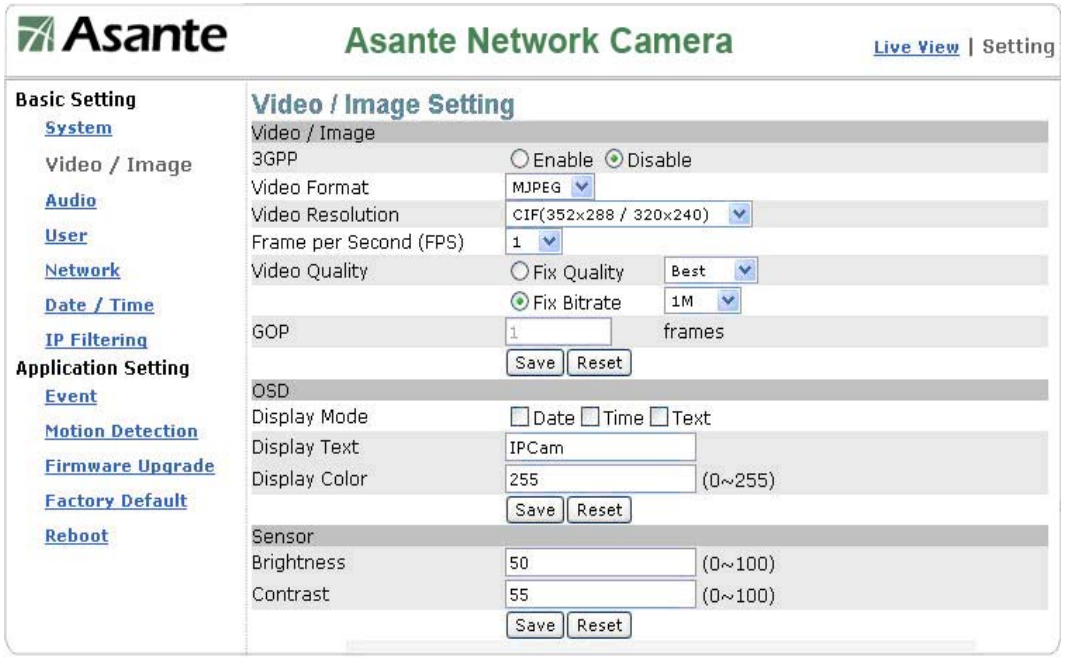
OFF: Turn off the LED

System Log : Network Camera/server system log

Administrator can understand the usage on this device including ON and OFF device, streaming viewer, Login users and time.

Video/Image :

Video image configuration



Vide/Image: 3GPP

To view the camera image using a 3G cellular phone, click **Enable** to enable the 3GPP mode. (Note: When the 3GPP mode has been activated, all relevant parameters are set automatically and cannot be changed. .This is for the reason of compatibility).

Please refer to your 3G service provider to conduct all necessary setting.

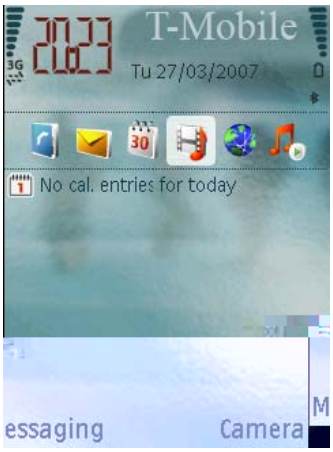
To use the 3GPP function, the following requirements must be met. Contact your telecom company
to learn more about the connection conditions):

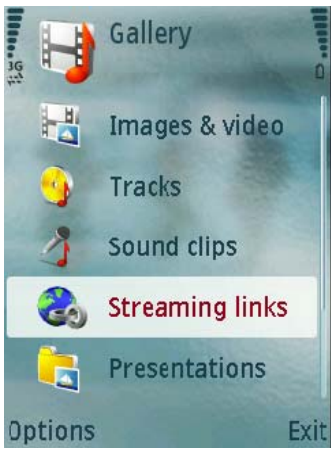
1. 3G phone: Your cellular phone functions properly and supports 3G service. The compatible cellular phones that have passed our test are: Nokia 6630, Nokia N73, Wibo WinII, Nokia E61, Nokia N70, Nokia N93
2. 3G phone number is available.
3. The 3G wireless networking service is available.

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4. The camera has a fixed IP address.
5. The 3GPP mode is activated.

Example : Nokia N71. Follow these steps to set up your 3G viewing function.





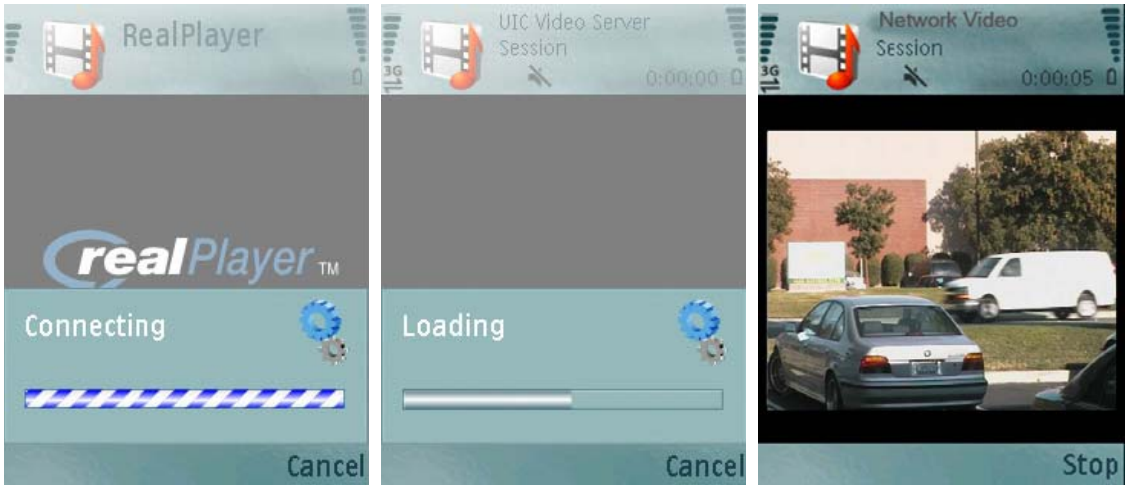








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Vide/Image: Video Format

You can select MPEG4 or MJPEG as the video format. It is recommended to select MPEG4 for real-time browsing to optimize the bandwidth. MJPEG is a good choice for the best resolution when video recording is required for collection of evidence.

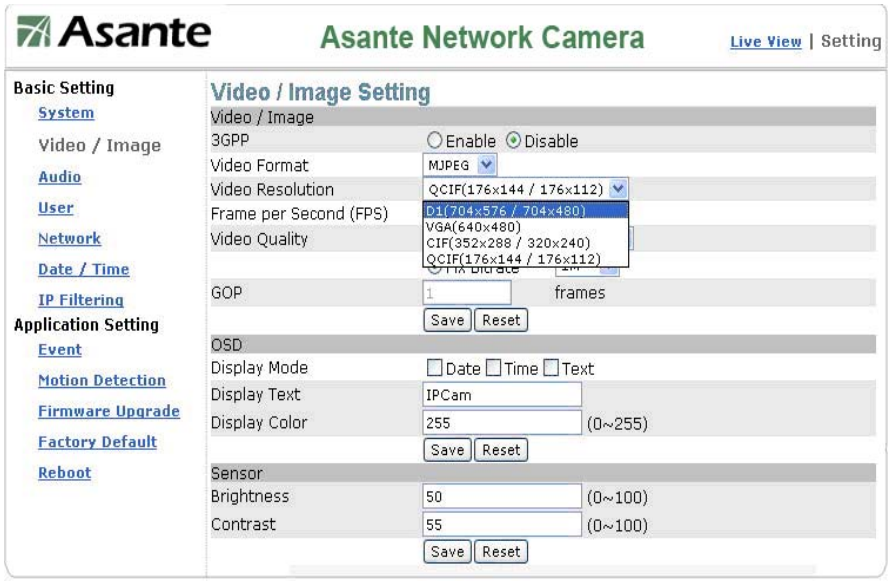
Video Image: Video Resolution

Generally speaking, selection of resolution is depending on the bandwidth of the network you can afford. This product offers different selections for video/audio settings. However, to ensure video flow rate sustaining, you need a higher uploading bandwidth. Generally, it is recommended to use CIF resolution for remote access using DSL or cable modem bandwidth capacity. To meet other requirements, refer to Attachment B for more information. Please note, the higher resolution the higher bandwidth. If you overrun your network bandwidth, the low frame rate and disrupted frame picture will be observed.

Video Resolution: PAL/NTSC

1. D1(704x576 / 704x480)
2. VGA(640x480)
3. CIF(352x288 / 352x240)
4. QCIF(176x144 /176x112)

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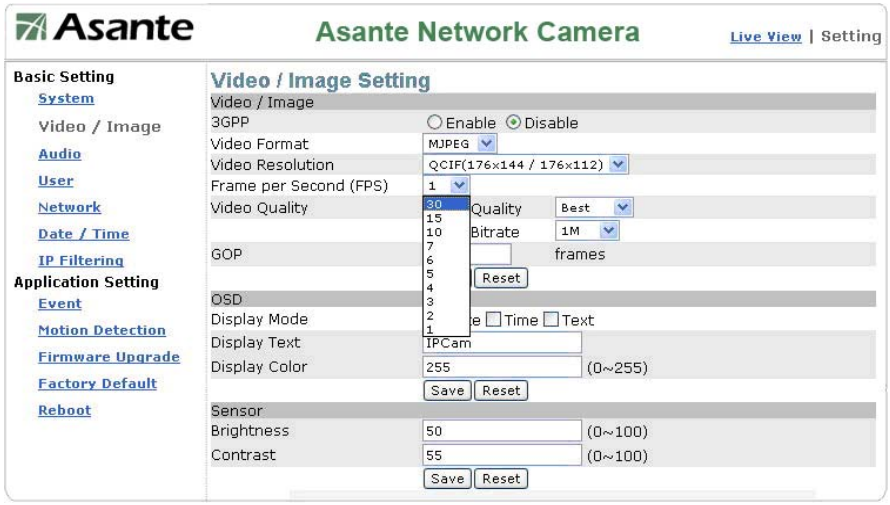


Video Image: Frame Per Second (FPS)

Frame per Second (FPS): Frames per second to stream on the network

NTSC have 30, 15, 10, 7, 6, 5, 4, 3, 2, frame rates selection

PAL have 25, 12, 6, 5, 4, 3, 2, 1 frame rates selection



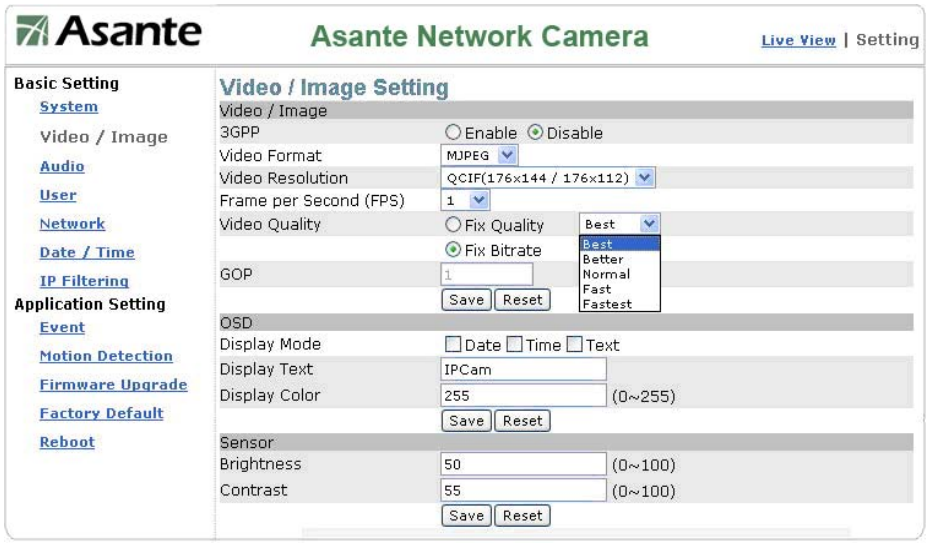
Video Image: Video Quality

Video quality subjects to be determined by the quality of each image frame or quality of consecutive video motion which we offer. When you select this, the bandwidth will be variable bit rate and depends of the motion changing. The higher motion the higher bandwidth is required.

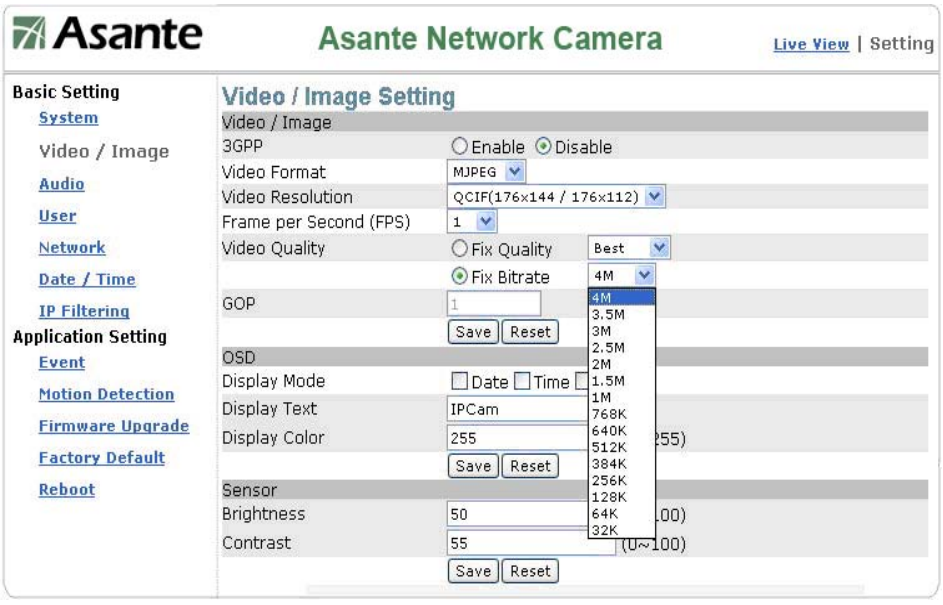
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Fix Quality: Device will perform best effort in the quality level of

1. Best
2. Better
3. Normal
4. Fast
5. Fastest



Fix Bit Rate: This device offers 15 different rates, Higher the bandwidth you select, the better and smooth video quality will be delivered. This is a constant bit rate quality which the video will be within the range of bandwidth you select.



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Video Image: GOP (Group Of Pictures)

GOP provides users with the function to set the pages of the I Frame and P Frame to be transmitted in the MPEG4 mode. Basically, the I Frame page contains the entire picture and needs higher bandwidth, while the P Frame page only contains the parts that are different from the I Frame and needs lower bandwidth. Hence, when you need to transmit the pages without disruption in a normal network environment, you can set up a higher GOP. For example, if GOP 25 is selected, 24 P Frame pages will follow 1 I Frame page, and so forth. However, packets may be lost when they are transmitted in a congested network environment. In this case, the following P Frame pages may bring about disruption of the transmission because they lose the reference upon which the difference from the I Frame is identified. You may change GOP to 10 with this concern to avoid disruption of the transmission. The GOP is 15 by default.

Video Image: OSD

You can set to display the date, camera name and other information on the screen.

Video Image: OSD: Display Mode

You can select to display the date (Date), time (Time) or text (Text).

Video Image: OSD: Display Text

You can key in the text to be displayed on the screen (Ex.: Lobby IP Cam)

Video Image: OSD: Display Color

256 colors and tones from 0 (deepest black) to 255 (lightest white) are available for display of the text.

Video Image: OSD: Sensor (Brightness/contrast adjustment)

Video Image: OSD: Sensor : Brightness

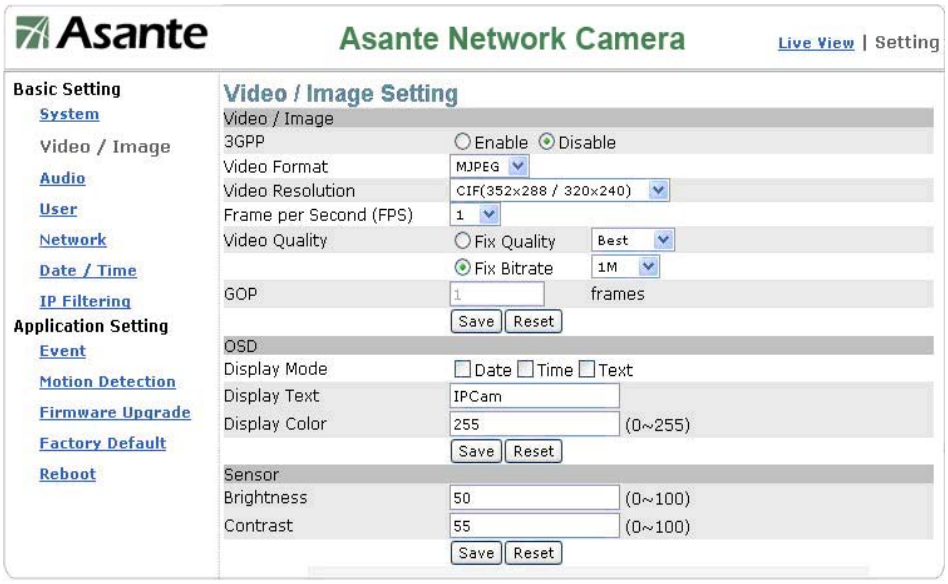
Brightness: Adjustable between 0~100

Video Image: OSD: Sensor : Contrast

Contrast: Adjustable between 0~100
Or it could be adjusted at front panel.

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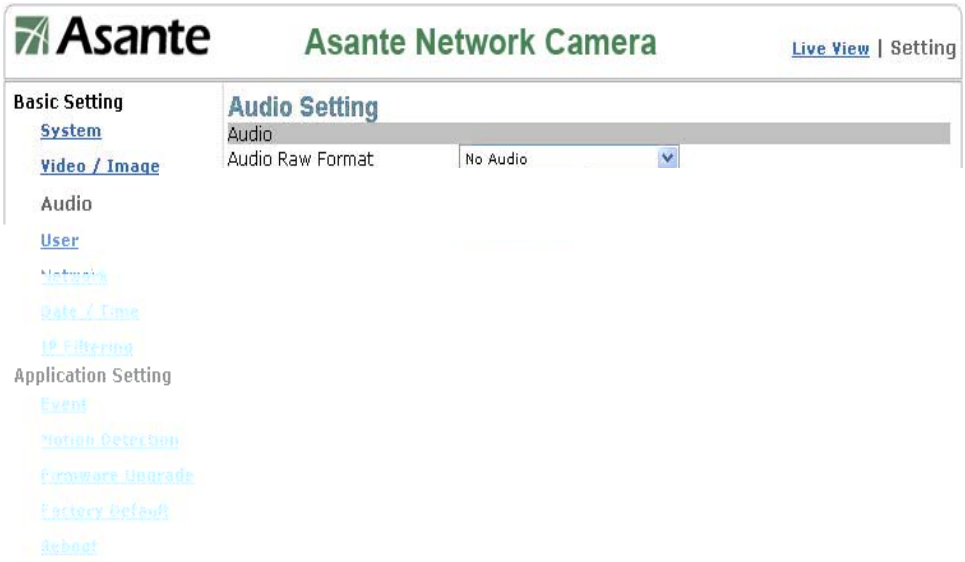
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Audio:

Audio Setting:

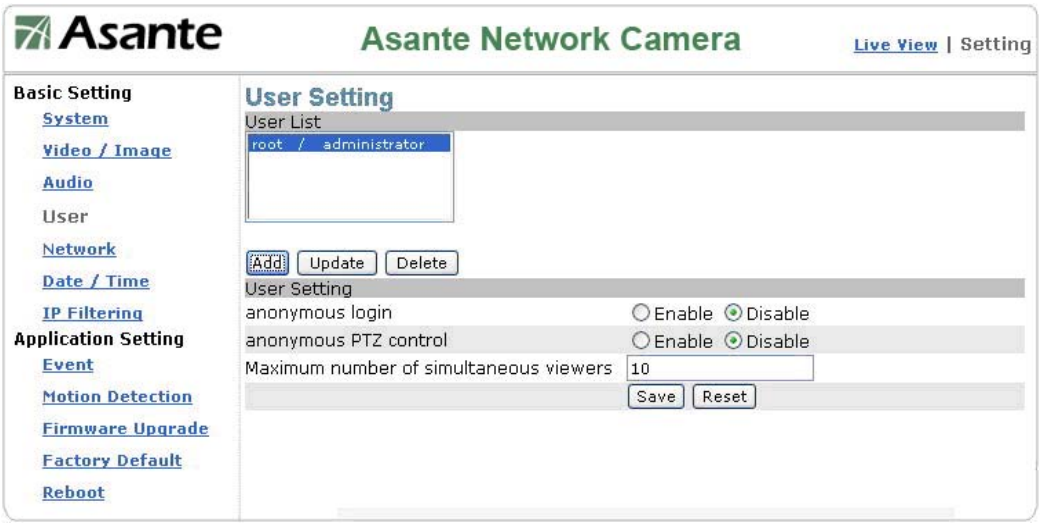
Audio Raw Format: Audio Codec (No or 16bit PCM)



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User Setting

User List:



Add – Add user by setting Username, Password, and Privilege.

A table for user privilege format:

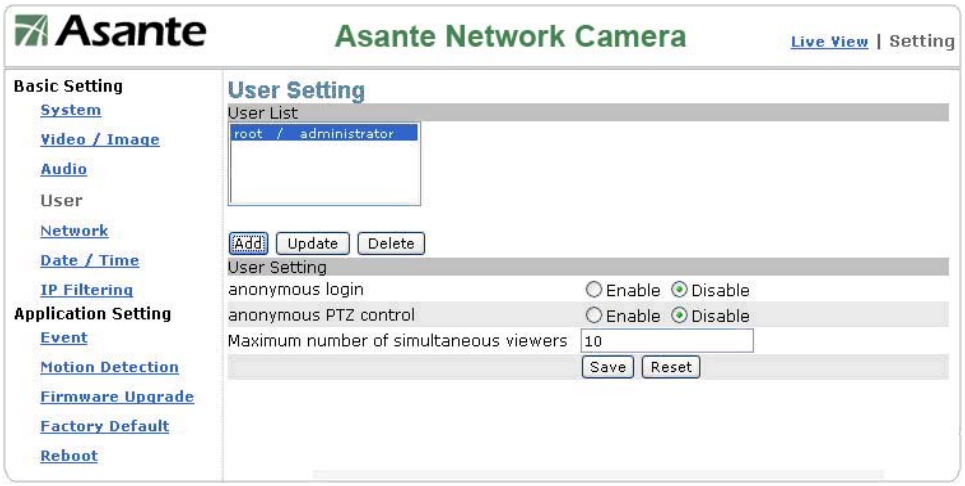
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User		Administrator	operator	viewer
Live View		v	v	v
System Setting		v	v	
Video Setting		v	v	
	3GPP	v	v	
Audio Setting		v	v	
Date / Time Setting		v		
User Setting		root		
Network Setting		v		
	Wireless	v		
	DDNS setting	v		
	PPPoE setting	v		
	Streaming	v		
	UPnP	v		
	SMTP	v		
	SAMBA	v		
	Notification	v		
IP Filter setting		v		
Event Setting		v	v	
	schedule setting	v	v	
	event server	v	v	
	trigger setting	v	v	
Motion Setting		v	v	
Firmware Upgrade		root		
Factory default		v		

Delete: Remove current user. Please note that "root" user can not be removed.

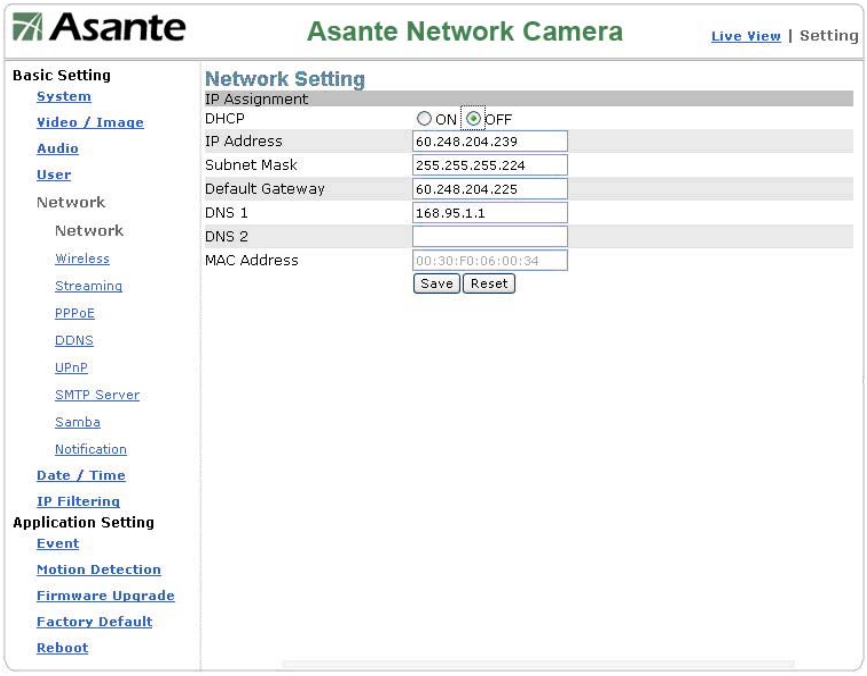
User Setting:

Anonymous login: Allow anonymous log in
Anonymous PTZ control: Allow user control PTZ
Maximum number of simultaneous viewers: Maximum of concurrent viewers.



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Network:



IP Assignment

DHCP: Dynamic Host Configuration Protocol.

Default is OFF. Factory preset IP address as 192.168.0.20.

DHCP setting will issue DHCP request to any available DHCP server in your network environment. On the return, you will receive a “legal” I**P address, Subnet mask, Default gateway, DNS 1, DNS 2:**

DNS: system can not run without a correct DNS, particular to the SMTP mail, and DDNS service.

Wireless Setting:

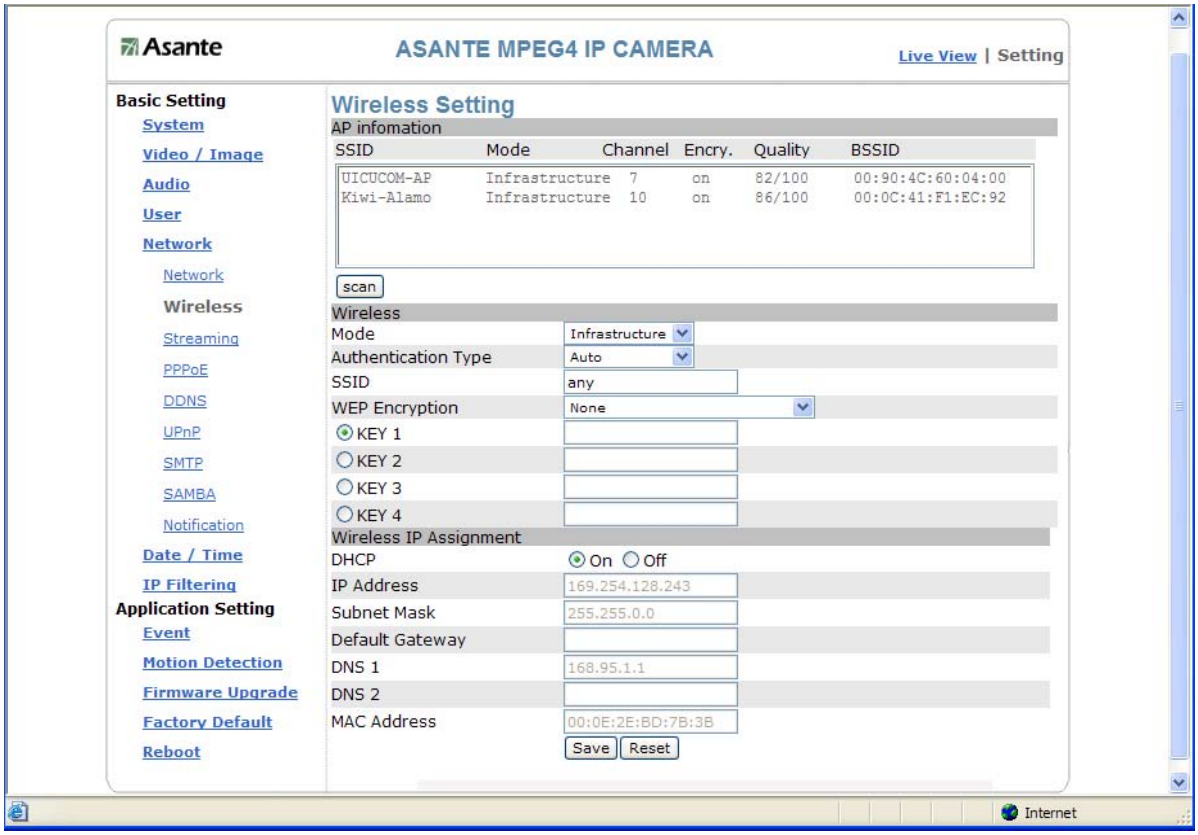
Wireless

AP Information

Wireless network Camera do allow you to search available wireless AP(Access Point) near the network camera device. The default will scan after you switch to this page or you may scan again to search the update AP.

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From the AP information table, you can find out the SSID, Mode, Channel, Encryption, Quality, and MAC address, where SSIS is the only item you need to select to configure network wireless setting. Encryption is required to be identical to AP encryption setting. Please consult your IT manager to acquire the Encryption Key information and at least one key is required.



Mode:

Infrastructure: WALN Infrastructure I sunder WLAN AP or bridge AP network mode.

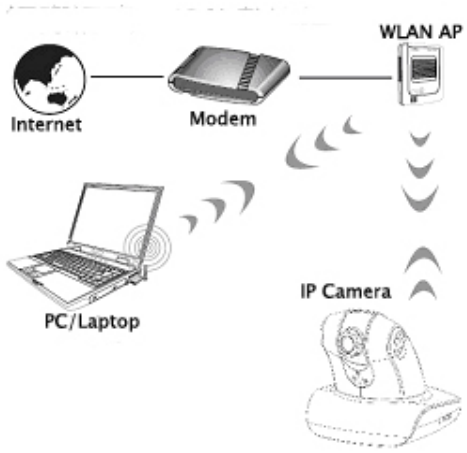
AdHoc: A P2P allows wireless devices to directly communicate with each other. Wireless devices within range of each other can discover and communicate directly without involving central access points. This method is typically used by two computers so that they can connect to each other to form a network.

Mode: Selection of the wireless networking mode

1. Infrastructure: Infrastructure networking mode

This camera uses the wireless Access Point (AP) as the hub when set to infrastructure networking mode and connects to the network via the wireless AP.

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WORKSTATION 1

WORKSTATION 2

AdHoc networking mode

2. AdHoc: Point-to-point networking mode

This camera connects to other wireless devices via a wireless network when it is in the AdHoc point-to-point networking mode; i.e. the product connects to other devices equipped with built-in wireless connection function without the need to access from any AP.

Note: Where no IP address is assigned from the DHCP server, the system will set the Link-Local Address automatically. However, it is not routable IP address in most environments.

Note: Wireless LAN is very popular today, please note that user use the network camera is recommended to use **"1.5Mbps"** or below bandwidth due to wireless connectivity's are subject to depend on the wireless signal strength from the location where network connect to AP, building block signal, and all wireless traffic in single AP. All factors will significant impact the quality for realtime streaming data such as video.

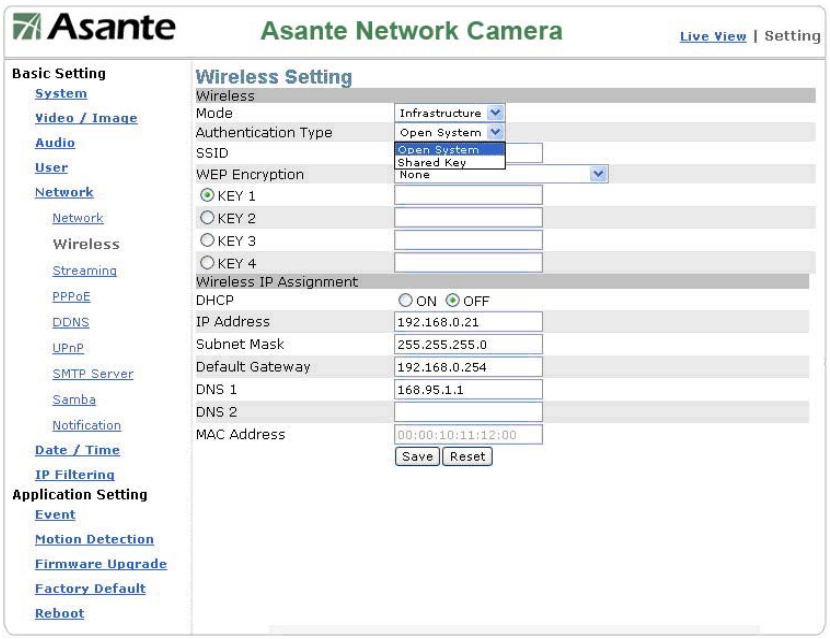
Unlike wired 100M/1000M Ethernet point to point throughput which give you a lot of bandwidth room to use. Although WLAN technologies claims to have 54Mbps throughput, is it a share bandwidth and condition usage network. Therefore, 1.5Mbps and 60% of signal strength or higher are highly recommend. Above that bandwidth or low signal strength will result packet loss, low frame rate, distort video image. Or you have to lower the frame rate, video size or bandwidth.

Authentication Type:

Open System Authentication
Open system authentication simply consists of two communications. The first is an authentication request by the client that contains the station ID (typically the MAC address). This is followed by an authentication response from the AP/router containing a success or failure message.

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Shared Key Authentication
Shared key authentication relies on the fact that both stations taking part in the authentication process have the same "shared" key or pass phrase. The shared key is manually set on both the client station and the AP/router. Three types of shared key authentication are available today for home or small office WLAN environments.



SSID: An **SSID** is the public name of a wireless network. You will use this to connect a trusted wireless AP.

Wired Equivalent Privacy (WEP)

The process consists of an authentication request from the client, clear challenge text from the AP/router, encrypted challenge text from the client and an authentication response from the AP/router. Two levels for WEP keys/pass phrases:

1. 64-bit: 40 bits dedicated to encryption and 24 bits allocated to Initialization Vector (IV). It may also be referred to as 40-bit WEP.
2. 128-bit: 104 bits dedicated to encryption and 24 bits allocated to Initialization Vector (IV). It may also be referred to as 104-bit WEP.

WEP security mode: Select an encryption mode from the list. The format is “None” by default, indicating that the security function is disabled.

Authentication mode: One of the following authentication modes is required when you select a WEP encryption mode from the security list.

1. 64 Bit (10 Hex chars)
2. 64 Bit (5 ASCII chars)
3. 128 Bit (26 Hex chars)
4. 128 Bit (26 ASCII chars)

WEP key password encryption mode:
You can set up 64 Bit or 128 Bit WEP key password encryption mode. A set of 64 Bit encryptions is equivalent to 10 sets of hexadecimal digits or 5 sets of ASCII characters. A set

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of 128 Bit encryptions is equivalent to 26 sets of hexadecimal digits or 13 sets of ASCII characters.

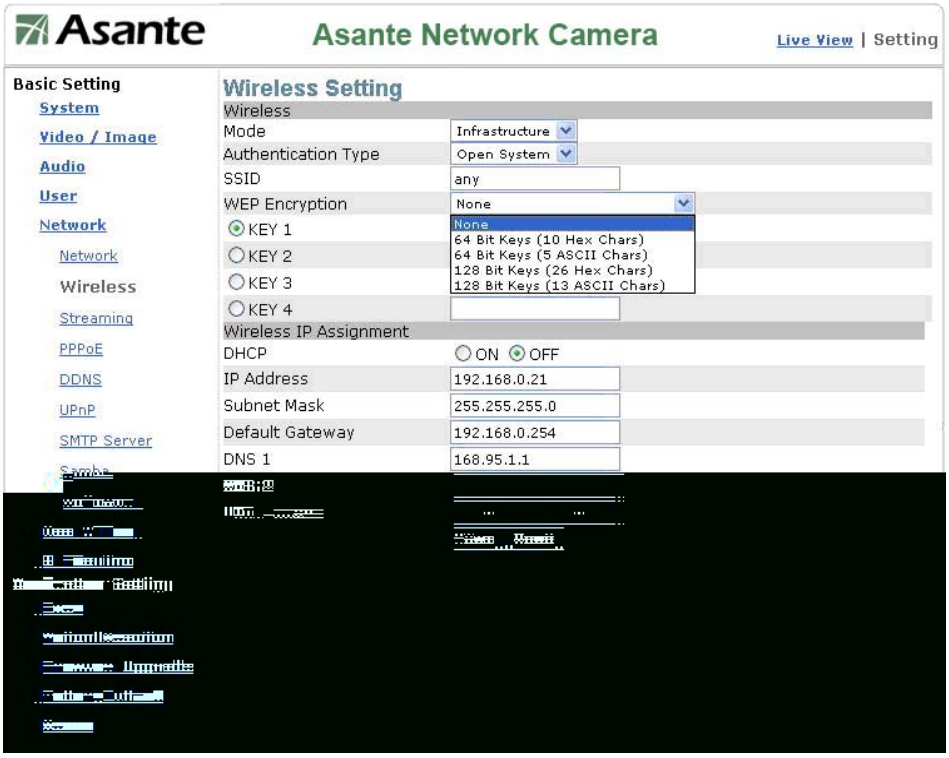
Encoding	HEX	ASCII
Available characters	0~9, a~f, A~F	0~9, a~f, A~Z
64 Bit	10	5
128 Bit	26	13

Example.: Wireless mode setting (applicable to most situations)

Selection:

1. Mode: Select Infrastructure to connect the camera to a wireless base station.
2. Authentication Type: Select Shared Key.
3. SSID: Enter the server name of the base station.
4. WEP Encryption: Select the encrypted key that is the same as the base station.
5. KEY: Select a group that is the same as the wireless base station. You must select KEY1 for base stations that only have a set of keys.
6. DHCP ON/OFF: DHCP ON is recommended.
7. Save the settings.

Restart the equipment.



Wireless IP Assignment:

DHCP: Dynamic Host Configuration Protocol.

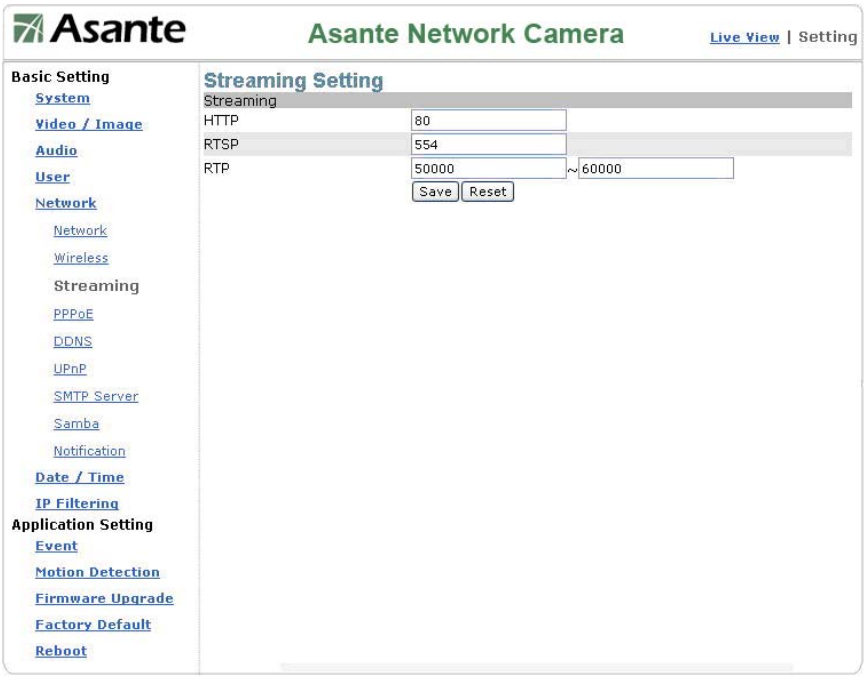
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Default is OFF. Factory preset IP address as 192.168.0.20.

DHCP setting will issue DHCP request to any available DHCP server in your network environment. On the return, you will receive a “legal” I**P address, Subnet mask, Default gateway, DNS 1, DNS 2:**

Streaming

1. HTTP: HTTP is WWW application protocol using TCP port 80. This is very open to most enterprise and home router/firewall system. Leverage HTTP for video streaming would be easier for most environments but would potential receive more intrusion.
2. RTSP: TCP Port 554 as default. it has flow control it will guarantee of delivering by giving buffering and retransmit mechanism. This device using RTSP (Real-time Transport Streaming Protocol) to streaming the video/audio and it is a TCP application.
3. RTP: UDP Port 50000 ~ 60000 as default. UDP is non-flow control protocol and it is good for real time video voice application. However, the UDP packet will no guarantee of delivering and re-transmit if UDP packet loss due to the network or intermediate IP network node congestion or service disruption.



PPPoE

PPPoE: **Point-to-Point Protocol over Ethernet**, is a network protocol for encapsulating PPP frames in Ethernet frames. It is used mainly with ADSL services. It offers standard PPP features such as authentication, encryption, and compression. Unfortunately it has an MTU lower than that of standard Ethernet which can sometimes cause problems with badly configured firewalls.

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PPPoE is a tunneling protocol which allows layering IP, or other protocols that run over PPP, over a connection between two Ethernet ports, but with the software features of a PPP link, so it is used to virtually "dial" to another Ethernet machine and make a point to point connection with it, which is then used to transport IP packets, based on the features of PPP.

It allows the use of traditional PPP-based software to handle a connection which does not use a serial line, but a packet-oriented network like Ethernet, to provide a classical connection with login and password for Internet connection accounting. Also, the IP address on the other side of the link is only assigned when the PPPoE connection is open, allowing the dynamic reuse of IP addresses.

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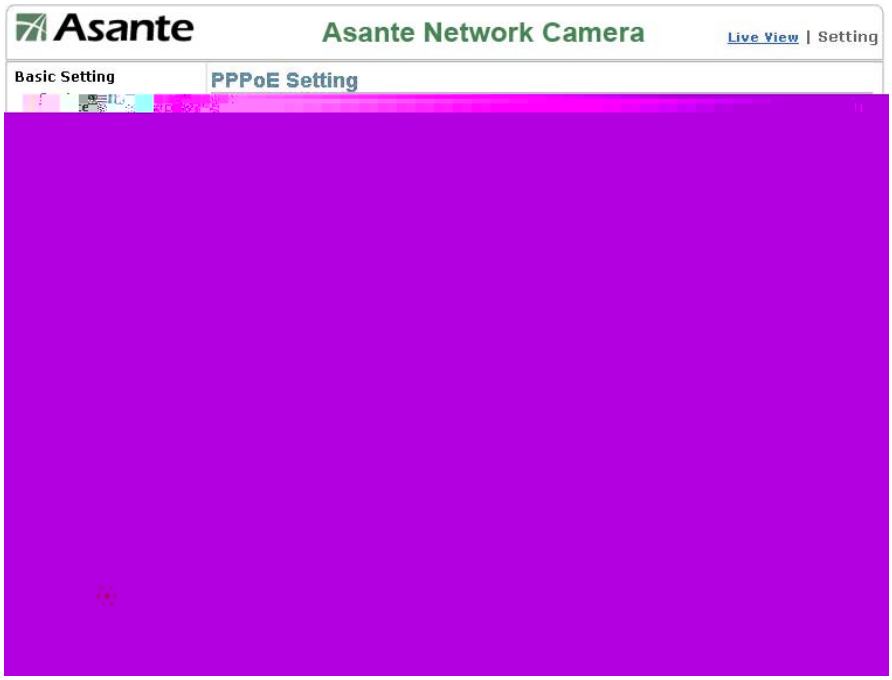
Network: PPPoE (dial-up networking setting)

PPPoE: Point-to-Point Protocol over Ethernet is a protocol that supports access to a high-speed wideband network using a PC and a wideband modem (such as xDSL, Cable, Wireless modem). The user need only to equip the PC with an Ethernet card and apply to an ISP (such as HiNet) and an ADSL provider (such as Chunghwa Telecom) for ADSL service to roam the Internet through ordinary twisted copper wires.

PPPoE: Point to Point Protocol over Ethernet is applicable to networking via a xDSL or cable modem. PPPoE setting must be executed in the LAN environment for your PC to connect to ADSL. Follow the steps below to complete the setting:

1. Dial: You can select whether or not to dial when you boot the machine.
2. Use DHCP or fixed IP for connection to the LAN environment.
3. Key in the IP address of the camera and enter "PPPoE Setting" following the route Setting ➔ Basic Setting ➔ Network➔ PPPoE.
4. Key in the xDSL "Username" and "Password" acquired from your ISP. Click Save to confirm the setting.
5. Where the ADSL modem and the camera is connected via a switch-hub, you can press “Reboot” or restart the machine manually to try PPPoE dialing when the setting of the camera has been completed.
6. To observe the new IP address acquired when PPPoE dialing has been executed successfully, follow the route Setting ➔ Basic Setting ➔ Network➔Notification for the IP information. You can acquire the new IP address via SMTP, FTP, and HTTP. Refer to the “Notification Setting” page for more information.

Note: You can use the DDNS function to access the camera. Refer to the “DDNS Setting” page for more information.



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Network: PPPoE: PPPoE

Dial: You can select whether or not to dial when you boot the machine (On Boot or Off).
Username: Enter the username provided by your ISP.
Password: Enter the password.

Network: PPPoE: PPPoE Information

IP Address: The IP address acquired when dialing has been executed successfully.
Subnet Mask: The subnet mask information acquired when dialing has been executed successfully.
Default Gateway: The gateway information acquired when dialing has been executed successfully.
DNS: The ISP domain name acquired when dialing has been executed successfully.

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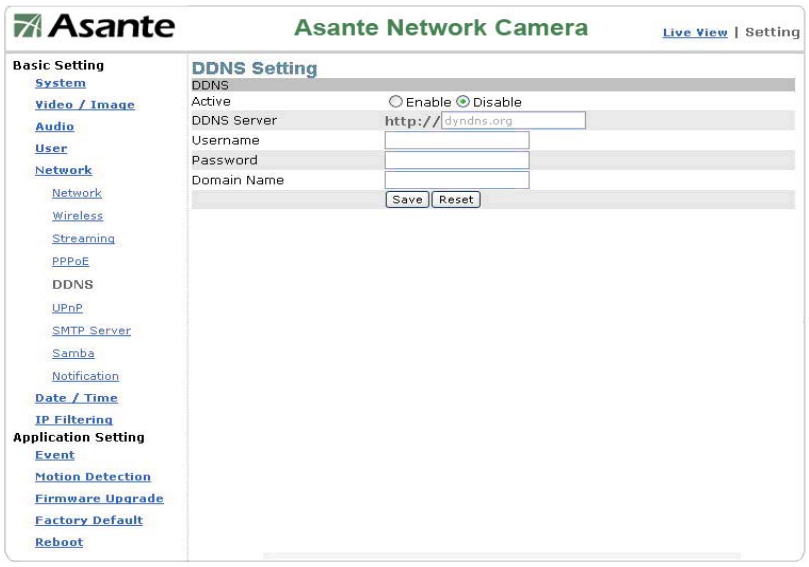
DDNS

DDNS: Dynamic Domain Name Server

DDNS is a service that maps Internet domain names to IP addresses. DDNS serves a similar purpose to DNS: DDNS allows anyone hosting a Web or FTP server to advertise a public name to prospective users.

Unlike DNS that only works with static IP addresses, DDNS works with dynamic IP addresses, such as those assigned by an ISP or other DHCP server. DDNS is popular with home networkers, who typically receive dynamic, frequently-changing IP addresses from their service provider. To use DDNS, one simply signs up with a provider and installs network software on their host to monitor its IP address.

The service of DDNS on the Internet including www.no-ip.com and www.DynDNS.org. Please note that some of gateway or router may register to DDNS, thus end point device sit behind the router or gateway may not need to set the DDNS information.



Active: DDNS(Enable) or (Disable)

DDNS Server: Current support only http://dyndns.org. This is a free service.

Network: DDNS (Dynamic Domain Name Server Setting)

The IP address (for example 210.168.0.22) is like a telephone number, while the website address is like a name in an address book. The DDNS allows the user to access the website by entering the name of the website without memorizing a bunch of cold numbers.

When you apply for an Internet service, you will have at least one IP address from your ISP that is either fixed or dynamic. Most of the ADSL service providers will give you a dynamic IP for ADSL environments, which means your IP address will constantly change each time you connect to the Internet. As a result, users from WAN environments will have much difficulty finding the correct IP address. The DDNS (Dynamic DNS service) is created for exactly this kind of moment. By updating your WAN IP address each time you connect to the Internet, the

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DDNS helps you locate your website and access your website easily. You can find a lot of free DDNS service providers on the Internet, such as www.no-ip.com and www.DynDNS.org.

Some gateway-routers can directly communicate with DDNS. In this case, you may directly enter your DDNS account on the setting page in the Internet router, and then the router will update your WAN IP status whenever it is changed and report to the DDNS. If your router does not support direct communication with the DDNS, you can download a small application program on the DDNS service page to help you update your WAN IP.

Item Description:

Active: enables/disables DDNS

DDNS Server: currently we only support http://dyndns.org. This is a free domain name server provided by DynDNS. You may log on this website for relevant information and apply for free domain names.

Username: your account for the domain name you applied for

Password: your password for the domain name you applied for

Domain Name: the domain name you applied for.

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UPnP: Universal Plug and Play

UPnP Device

If you connect your camera to a router, IP allocator, or wireless AP, your camera will possibly be blocked by the NAT and can't be located on the Internet. To penetrate the firewall, activate the supportive item- UPnP. The Link URL shows the external IP address and the port of the router. Enter the IP address in the Internet Explorer to penetrate the NAT.

UPnP (Universal Plug and Play)

If you connect your camera to a router, IP allocator, or wireless AP, your camera will possibly be blocked by the NAT and can't be located on the Internet. To penetrate the firewall, activate the supportive item- UPnP. The Link URL shows the external IP address and the port of the router. Enter the IP address in the Internet Explorer to penetrate the NAT.

Network: UPnP: UPnP Device

Active: yes (enable)/no (disable)

Device Name: the name of the UPnP device

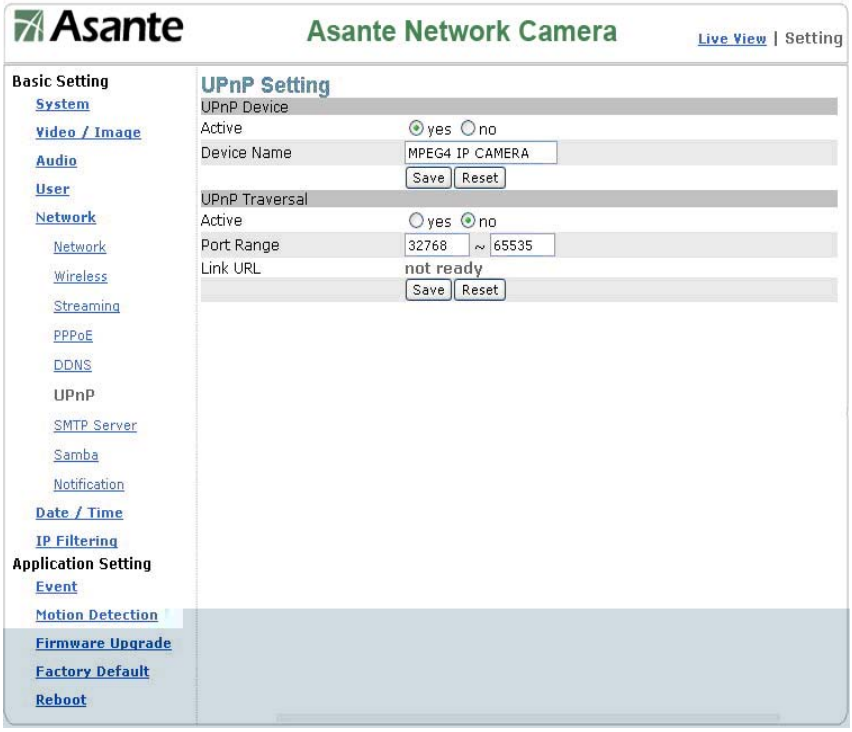
Network: UPnP: UPnP Traversal

Active: yes (enable)/no (disable)

Port Range: the range of the usable ports, from 32768 to 65535 as default

Link URL: Uniform Resource Locator, the web address

Click "Save" to confirm when you finish.



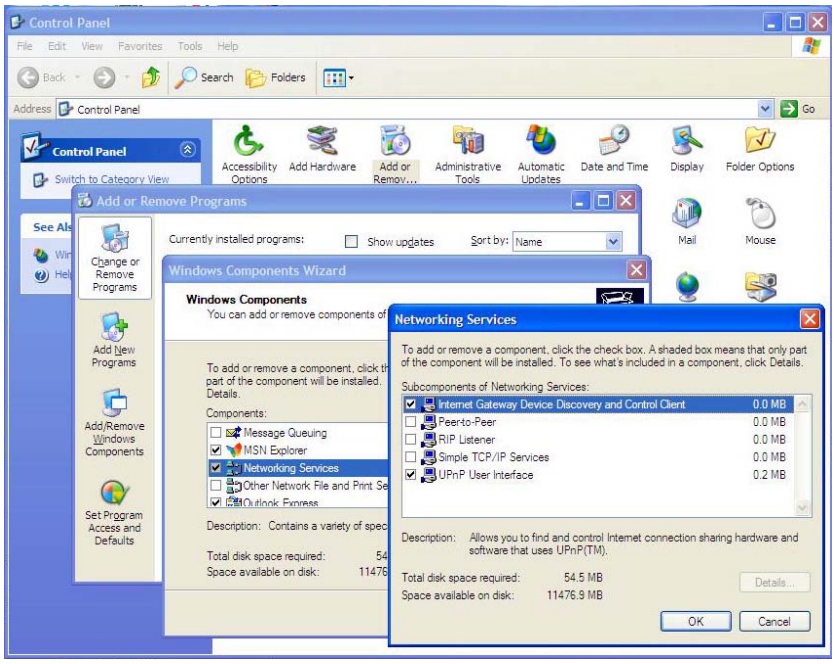
UPnP setting

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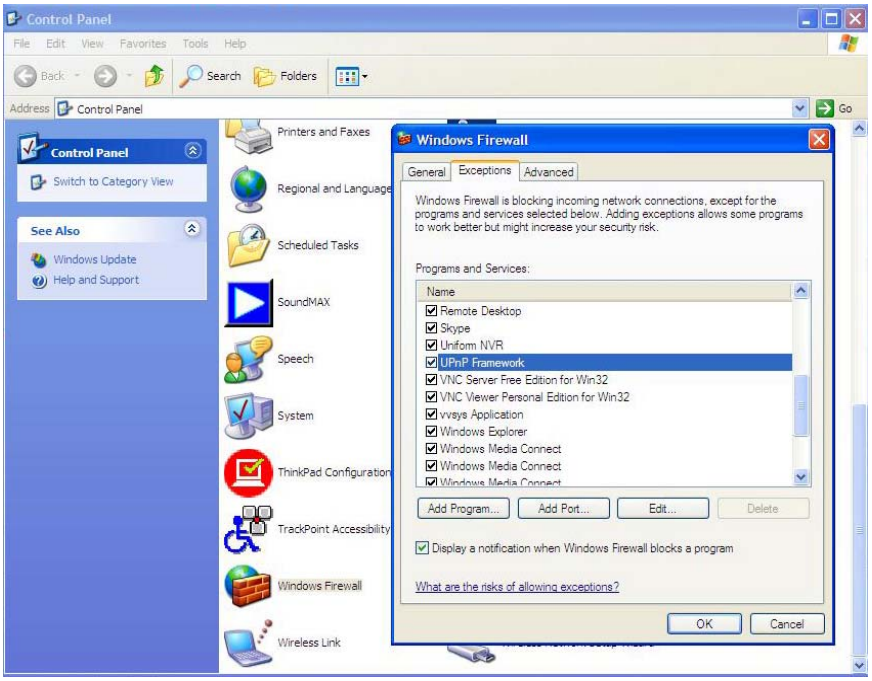
To activate the UPnP function in Windows OS:

For example : Windows XP:

1. Windows component installation.

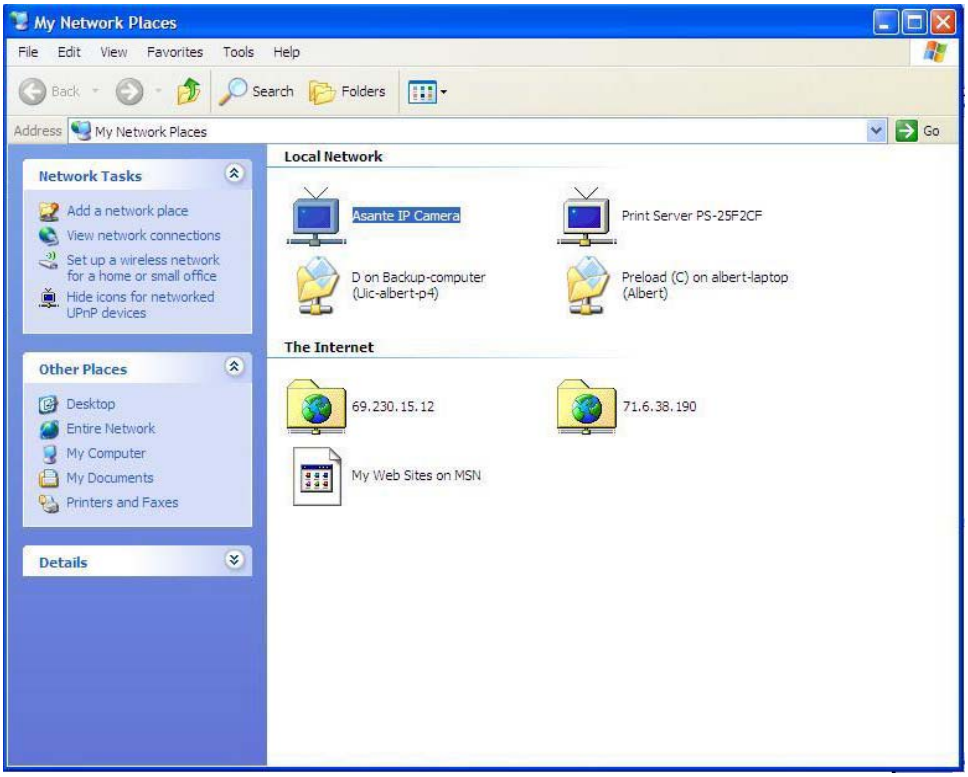


2. Open Windows firewall option



2. View the connection device using "My Network Place"

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SMTP Server

SMTP server is to set for alarm triggering report via email format. When the criteria or condition match on event from motion detection or alarm I/O or manual trigger, the image will be captured and email to the destination accordingly.

SMTP server: Setting SMTP server IP address or domain name address – for example mail.comcast.net or your ISP available SMTP server. Please note that SMTP is support only regular standard access using TCP port 25. If you are not using IP address for specify the SMTP server, your DNS server need to set correctly so that SMTP name resolution to IP could be successful.

SMTP From: Sender mail address – for example xxx@xxx.com. It is to notice recipient the sender information.

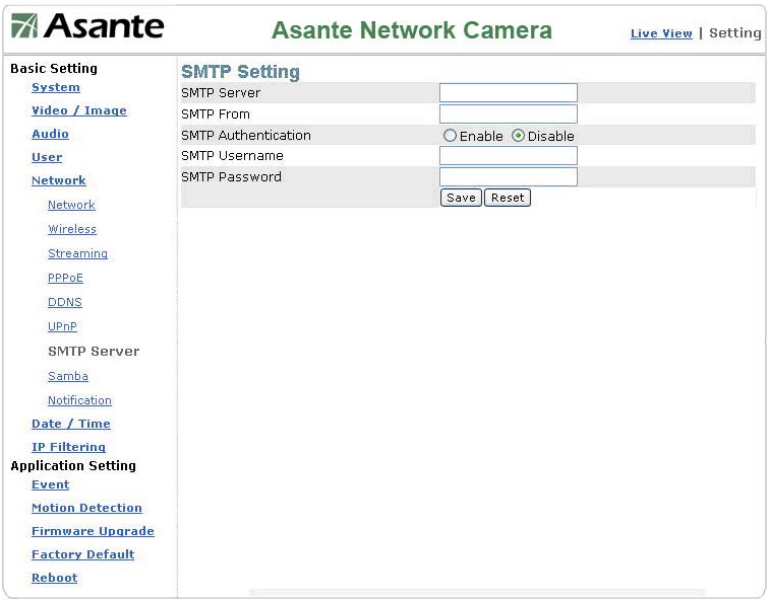
SMTP Authentication: enable or disable to verify the login security.

Username: enter user valid account name (in most case, you do not need to put "@xxx.com")

Password: enter user valid password

Select "SAVE" to save the setting.

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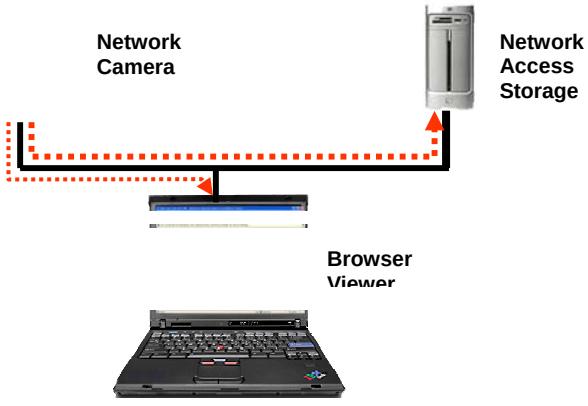


SMTP setting

Samba

Samba is software that can be run on a platform other than Microsoft Windows, for example, UNIX, Linux, IBM System 390, OpenVMS, and other operating systems. Samba uses the TCP/IP protocol that is installed on the host server. It allows that host to interact with a Microsoft Windows client or server as if it is a Windows file and print server.

This device offer a capability to seamlessly access external share file system which is not managed by Linux such as Windows Operating System, Network Access Storage(NAS) or Network Video Recorder(NVR).



To configure this IP surveillance device to store alarm video/image to a larger or secure or backup file system. You may activate as follows:

Active: enable or disable

Samba Authentication: enable or disable the security access

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Username: enter external file system account user name. (For NAS, please refer to NAS user manual to create user name and password).

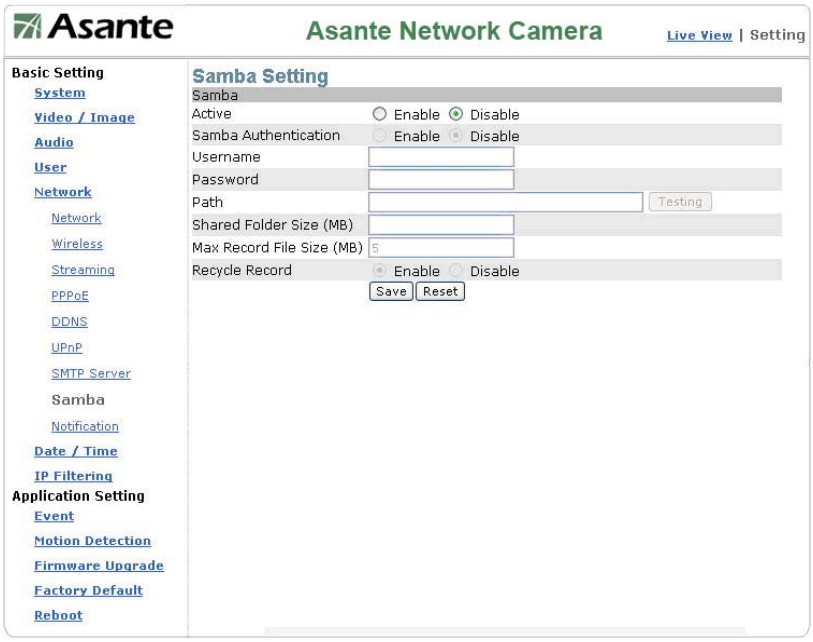
Password: enter external file system account password.

Path: Enter the full path of destination to store your information in format of IP address and directory in the format as **path //192.168.x.X/xxx** where 192.168.x.x is storage IP address and xxx is the root directory. Network camera will create a “AviFolder” below the home directory.

Shared Folder Size (MB) : The maximum size of folder

Max Record File Size (MB) : The maximum of each record file size.

Please note, if the record exceed the file folder size. The oldest file will be deleted and replaced by newest record file.



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Notification

This setting is not necessary for a fixed IP address configuration. For a dynamic IP, you need to update the IP address every time you connect to the Internet to access the camera. This setting allows you to update the IP address by the automatic notification of IP address change. Choose one of the following three notice options to update the IP address:

1. Notification via SMTP mail server

   SMTP Notification

   SMTP Notification: notification via SMTP mail server

   SMTP Send To: the recipient, i.e. xxx@xxx.com

   SMTP Subject: mail subject

   Select Save to complete and activate your settings.

2. Notification via FTP server

   FTP Notification

   FTP Server: FTP Server name.

   FTP Port: FTP port. The default setting is 21 (recommended).

   FTP Upload path: the path to upload files.

   FTP Login name: the name to log in the FTP.

   FTP Login Password: the password to log in the FTP.

   Select Save to complete and activate your settings.

3. Notification via HTTP server

   HTTP Notification

   Server: the address of the server, i.e. http://.

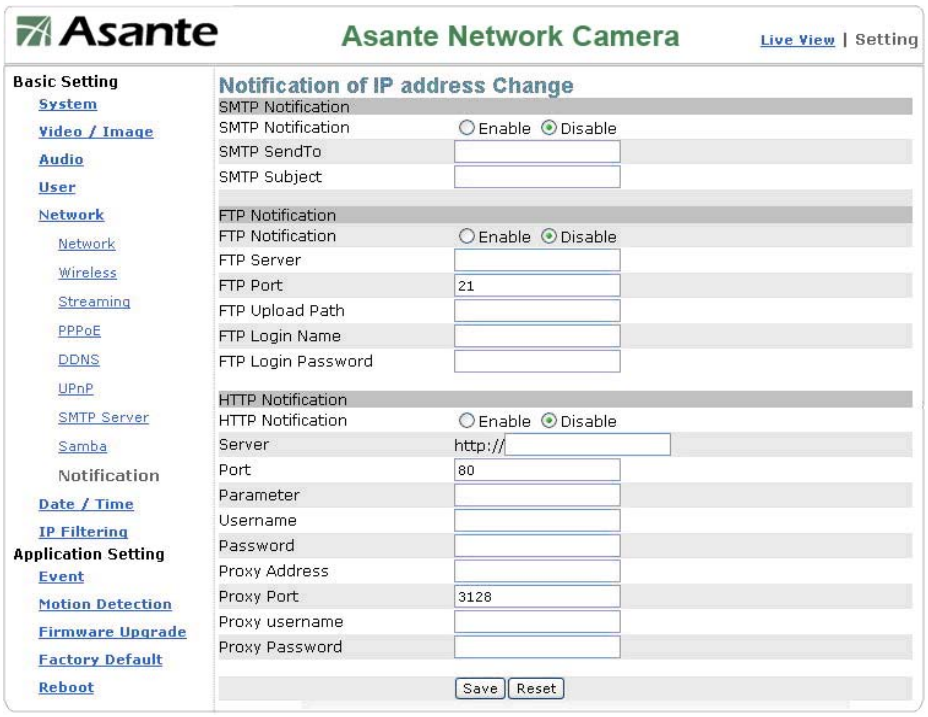
   Port: the port to access HTTP. The default setting is 80 (recommended).

   Parameter: the setting of the parameters, refer to the installation setting of your HTTP server.

   Refer to the installation setting of your HTTP server for the setting of the parameters (such as Username, Password, and Proxy).

   Select Save to complete and activate your settings.

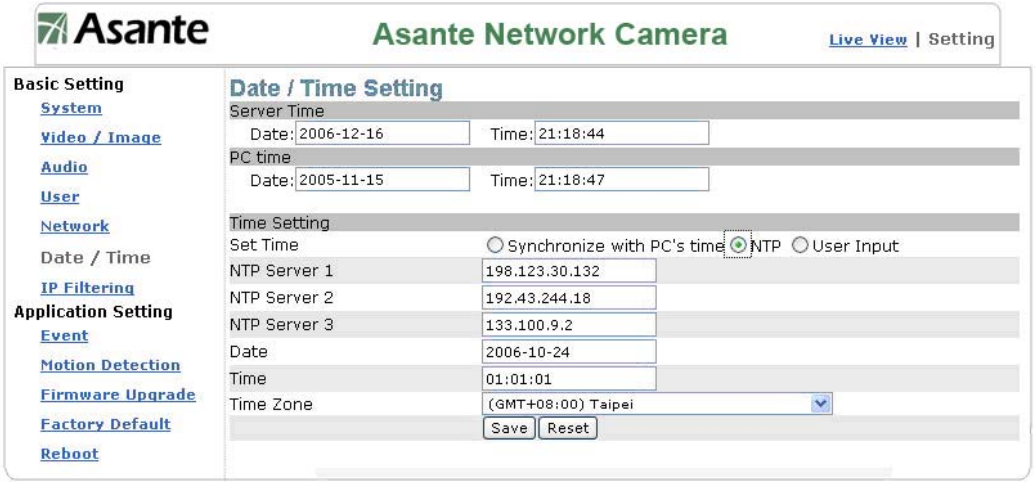
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Notification setting

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Date/Time (date/time setting)



Date/Time setting

Server Time: Display the video device time.

PC Time: Display the local PC or Laptop time.

To synchronize the time, you may

1. **Synchronize the time with PC's time:**

   The preset method of time synchronization of the camera time with your PC time.

2. **Get Time from an NTP server: synchronize the time with the NTP (Network Time Protocol)**
   - Click on the "NTP" Button
   - Enter the NTP server's IP address.
   - Press "SAVE" to activate it.

   The camera will update its time once obtaining the NTP time.

   Note: The default NTP servers are:

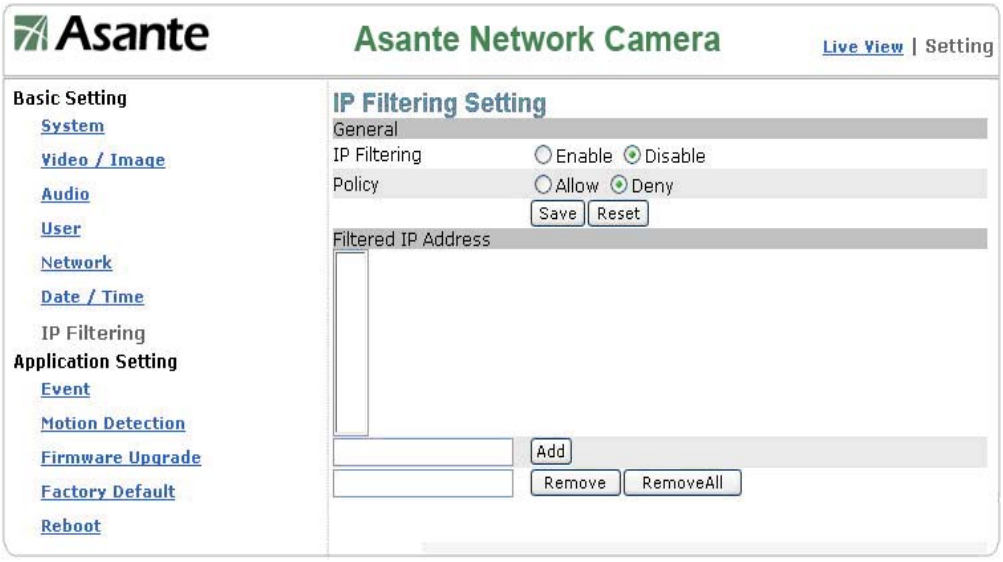
   A. NTP Server 1: 198.123.30.132
   B. NTP Server 2: 192.43.244.18
   C. NTP Server 3: 133.100.9.2

3. **Change the time manually:**
   - Click the "User Input".
   - Select the format of date display, i.e. "yyyy/mm/dd" format.
   - Select the format of date display, "hh:mm:ss" by 24 hours format.
   - Select the time zone.
   - Select "Adjust" to adjust time.

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IP Filtering

This function is to allow or deny any particular IP device to access this video device.



IP filter setting

General

IP Filtering: enables/disables the IP filter

Policy: allows/denies access

Basic Setting => IP Filter => Filter IP Address (Overview of the set IPs)

Add: enter the IP address you want to allow or deny the access of in the front field.

Remove: removes a set IP addresses

Remove All: removes all the set IP address

Please note:

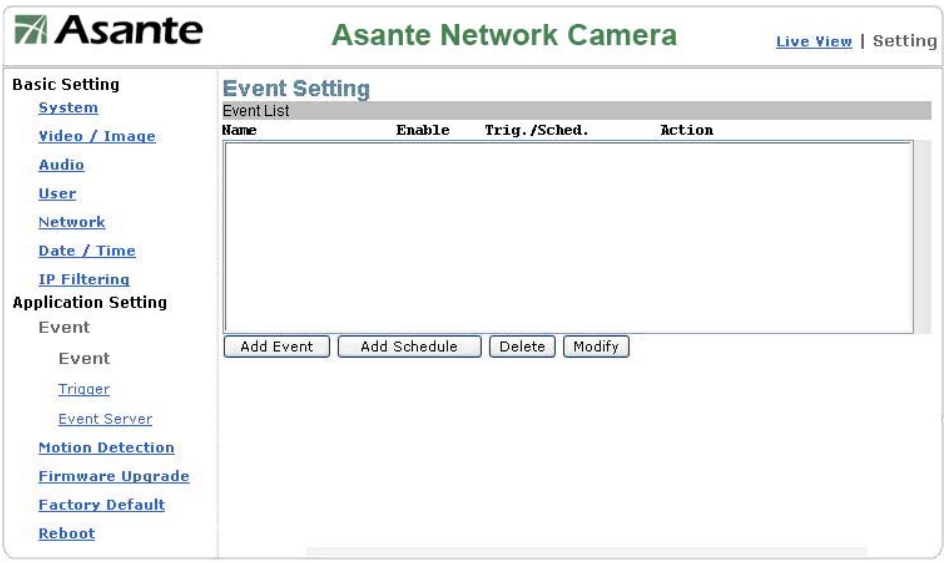
1. Improper use of this function may cause disconnection from Internet. You might need to use hardware reset to reset to the factory default. Please refer to the “Factory Default” for details.

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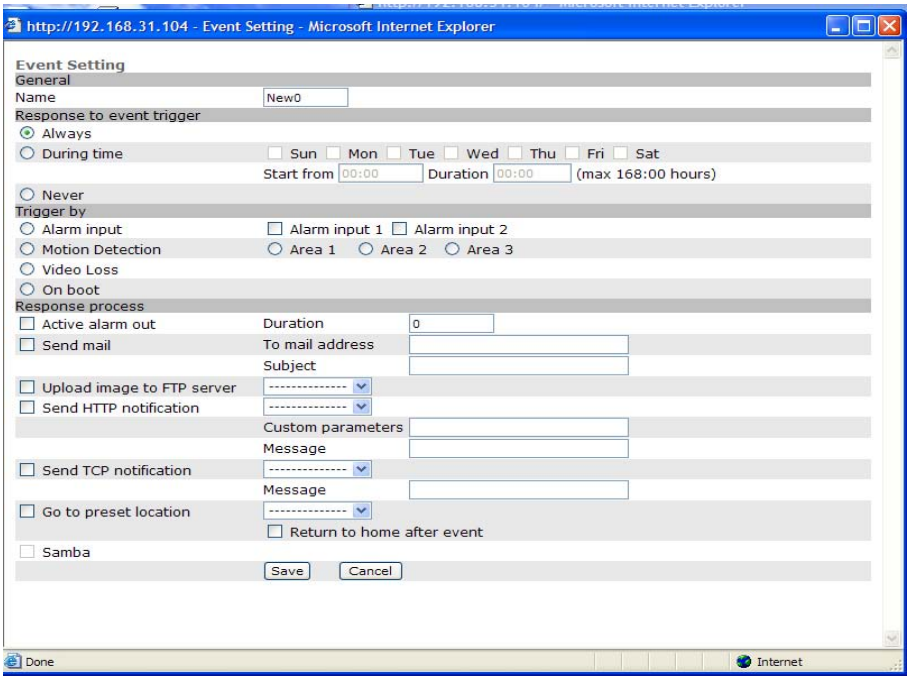
7. Application Setting

This camera is equipped with intelligent security management functions. It ensures security monitoring by allowing user to define “trigger events” based on particular times and situations, and sets the camera respond to the event.

Event



Add Event



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Add Event : Add Event setting page

Options:

General:

Name:	Name the trigger event here.

Response to event trigger: the time setting of the trigger event

Always:	Always monitoring
During time:	Check the date you want to monitor (Sun.~Sat.) and the duration of monitoring here. For example, if you want to set the camera to monitor from 7 pm after work to 7 am next morning from Monday to Friday, check the boxes from Monday to Friday, enter “19:00” in the “Start From” field, and enter “12:00” in the “Duration” field.
Never:	Do not set the time.

Trigger by: sources of trigger events (Note: You can only set one trigger event once.)

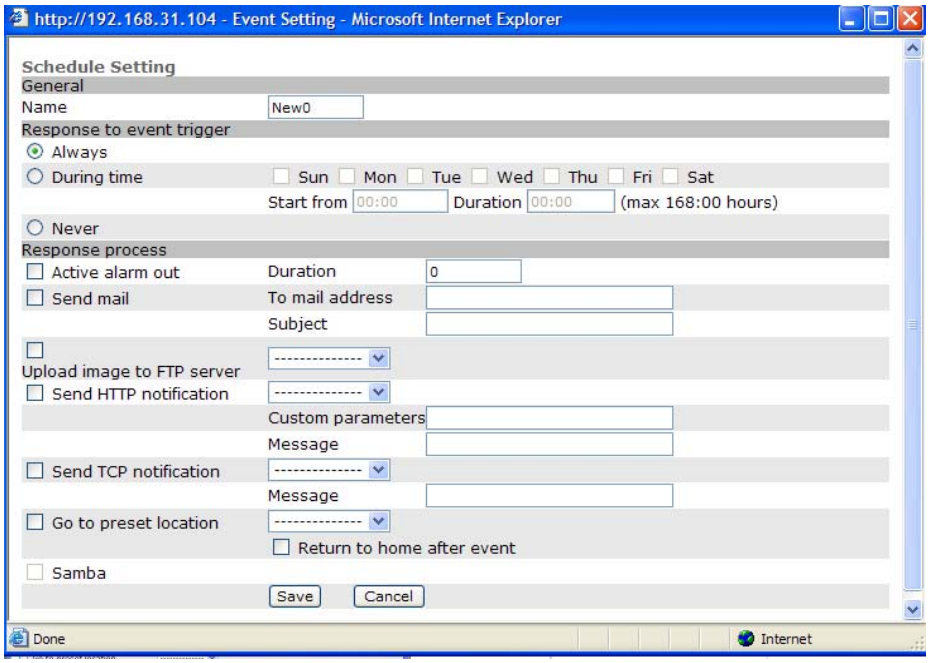
Alarm input:	The alarm is triggered by the security equipment connected from the DI terminals behind the machine, such as door/window detectors, infrared sensors.
Motion Detection:	The alarm is triggered when motion is detected. The camera will send an alarm when any objects appear in the set detection area.
Video Loss:	The alarm is triggered by video loss. The camera will send an alarm when there is no video transmission due to camera sabotage or other reasons.
On boot:	The alarm is triggered by reboot. The camera will send an alarm when the system is rebooted due to power shortage, sabotage, or other reasons.

Response process: trigger event response (Note: Multiple selections are available)

Active alarm out:	An event is detected by the security equipment connected from the DI terminal behind the machine, such as high-decibel alarms, light projectors. You can set the alarm duration in the “Duration” field.
Send mail:	The alarm will be sent to you by email.
Send HTTP notification:	The alarm will be sent to the HTTP server you specified. To use this function, set the coordinative HTTP server in the Event Server setting page in advance.
Send TCP notification:	The alarm will be sent to the TCP Server you specified. To use this function, set the coordinative TCP server in advance.

en1h0168F Tm 1.0001 Tw[33P 1 45 Td[ ]TJETEMC /P <3CID 20 >>BDC BT/TT1

Add Schedule: Add Schedule setting page



The Add Event setting page and the Add Schedule setting page are basically the same except that the Add Schedule setting page does not have the option “Trigger by” to indicate the sources of the trigger event.
Click Save to save and activate your settings when you complete setting.

Delete: delete the event cluster setting.
Modify: modify the event cluster setting.

Note: Event response process will deliver to anyone of Input and Output. Please note that all video messages could be large bulk file to be transmitted. Due to the limited network device memory, the large storage file is not allowed. To make sure the alert video or image deliver appropriately and precisely.

The following recommendation is for your reference if you want to store at least 10 seconds of each event in any size. You may adjust the FPS/Vide size/Quality to record the alert message.

Recommend FPS for 10sec above storage		**3fps**	**4fps**	**30 fps**	**30fps**
	Video size	D1	VGA	CIF	QCIF
Fix Bit Rate	3M	12 sec	12 sec	N/A	N/A
	1.5M	24 sec	24 sec	24 sec	N/A
	512K	44 sec	40 sec	28 sec	44 sec
	128K	48 sec	48 sec	50 sec	53 sec
Fix Quality	Best	12 sec	15 sec	20 sec	25 sec
	Better	20 sec	18 sec	28 sec	25 sec
	Normal	28 sec	30 sec	43 sec	50 sec
	Fast	48 sec	45 sec	60 sec	60 sec
	Fastest	56 sec	48 sec	62 sec	62 sec

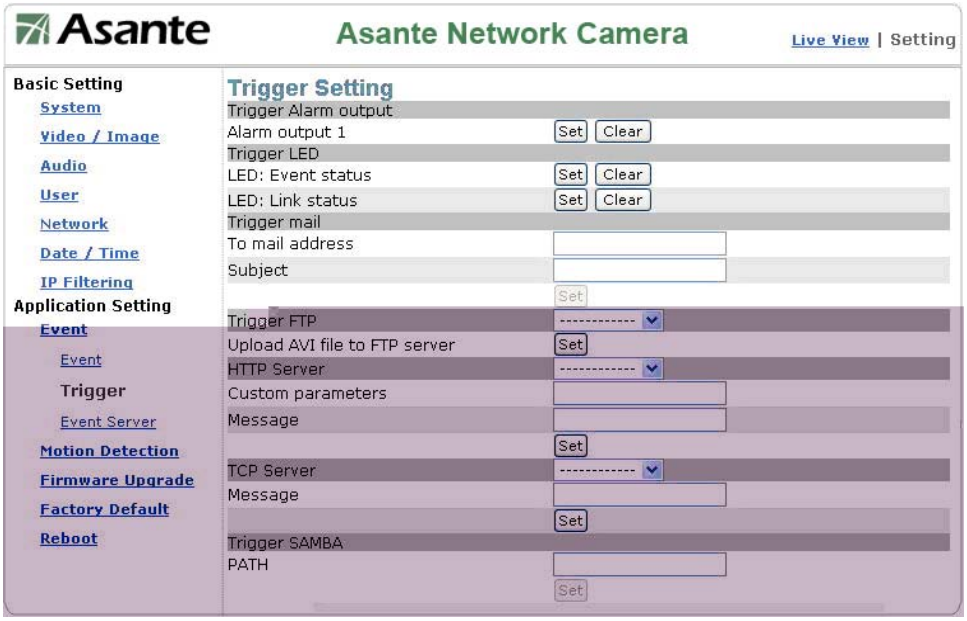
Note: Please note, SMTP mail, FTP server, TCP, and HTTP notification has very limited

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on-device memory. The above table is for your reference if you would like to use these types of notification for event. However, SAMBA will be the only exemption which does allow as many frames as you like due to the SAMBA is virtually local disk which can capture and write to the disk at the same time as long as your network has reasonable throughput. SAMBA has no limit to record the message and it is configureable.

Trigger

Trigger is for user to set manual alarm, record image or video via following method. There are 3 types of trigger responses: alarm sending, LED status indicator flash, and emailing the alarm or recorded image to the specified server. To use this function, enter the server information by accessing Application Setting => Event => Event Server. You may perform manual test as specified in this section once you complete the setting to ensure that all functions are working properly.



1. **Trigger Alarm output: Alarm output**

Click “Set” to trigger the alarm. Click “Clear” to stop the alarm.

2. **Trigger LED: LED indicator display**

LED: Event status: click “Set” to turn on the LED event status indicator. Click ”Clear” to turnoff the indicator.

LED: Link status : click “Set” to turn on the LED Link status indicator. Click “Clear” to turnoff the indicator.

3. **Trigger mail: Sending mail**

Click “Set” after you enter the email address and subject to test the integrity of the sent mail.

4. **Trigger FTP: Sending AVI file to FTP Server**

Upload AVI files to FTP server to test the file integrity.

5. **HTTP Server: Sending message to HTTP Server**

Upload message to HTTP server to test the message integrity. Enter the message in the “Message” field. You may go to Application Setting => Event => Event Server to make a complete custom parameters settings.

6. **TCP Server: Sending message to TCP Server**

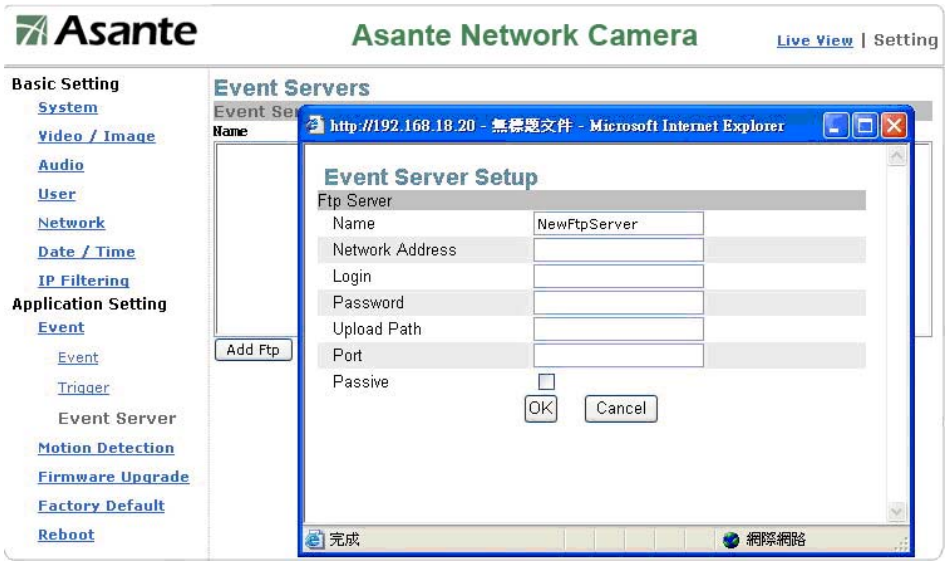
Enter the message in the “Message” field.

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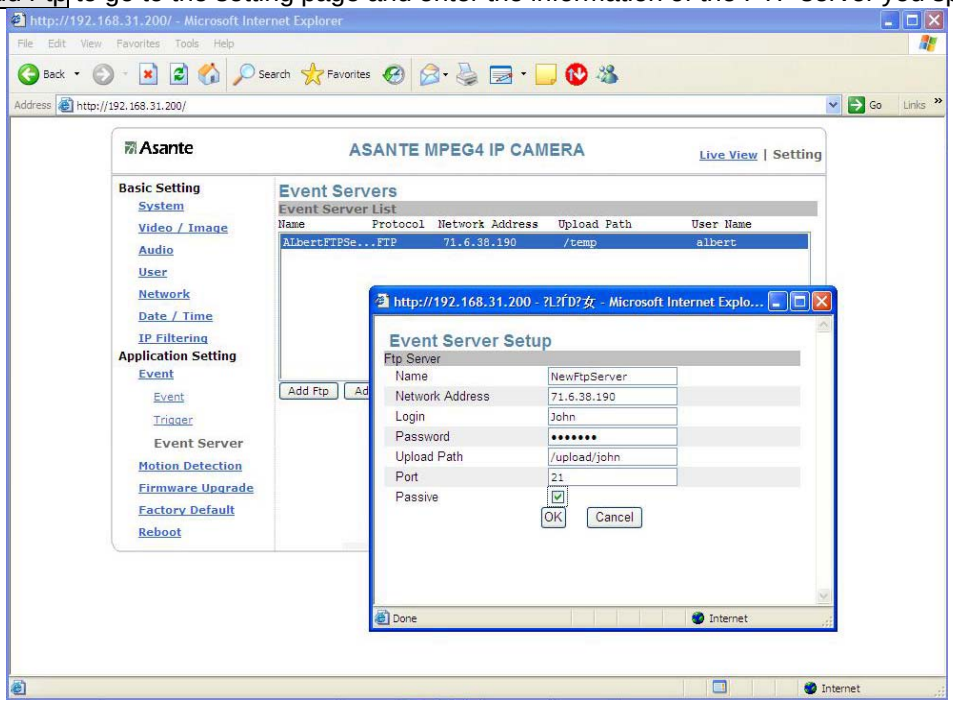
7. Trigger SAMBA: Sending message to Samba shared folder
Path: Enter the path of the shared folder in your PC.

Event Servers (setting for uploading trigger event file to the server)

You can perform a complete setting for uploading files to the server. Please set servers (SMTP, FTP, SAMBA…etc) in the Event Server setting by the instructions below:



Click Add Ftp to go to the setting page and enter the information of the FTP server you specified.



Name: the name of the FTP

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Network Address: IP address of the FTP
Login: Log-in name
Password: Log-in password
Upload Path: Uploading path
Port: Port (Default Standard FTP port is 21)
Passive: Check to set the FTP status as passive

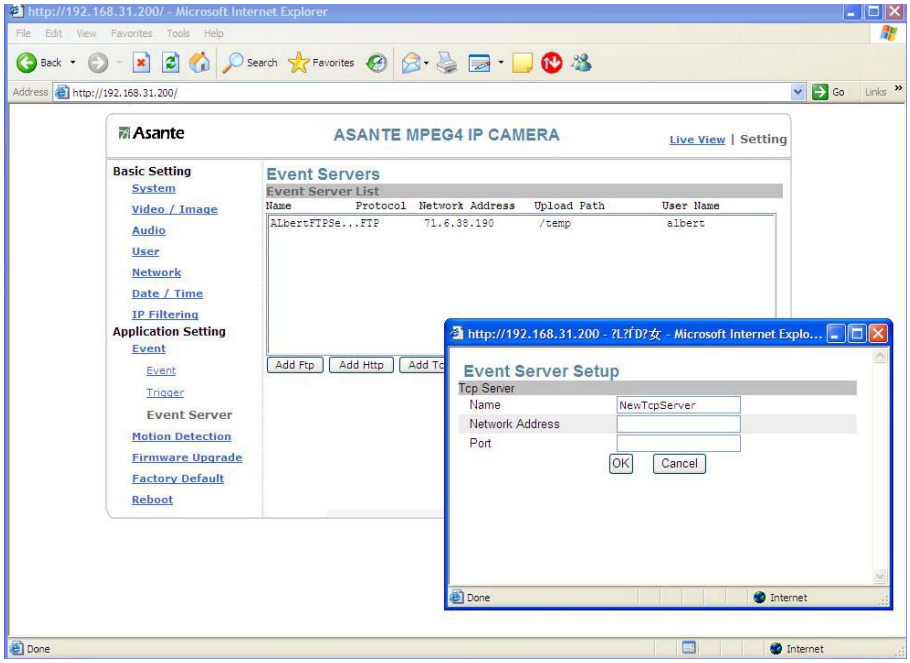
Click Add Http to go to the setting page and enter the information of the HTTP server you specified.



Name: HTTP name
Network Address: HTTP IP address
Login: Log-in name
Password: Log-in password
Proxy: Proxy server name
ProxyPort: Proxy server port
ProxyLogin: Proxy server log-in name
Proxy Password: Proxy server log-in password

Click Add Tcp to go to the setting page and enter the information of the TCP server you specified.

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Name: TCP server name
Network Address: TCP IP address
Port: TCP port

Modify: Modifies the setting value

Remove: Removes the setting value

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Motion Detection

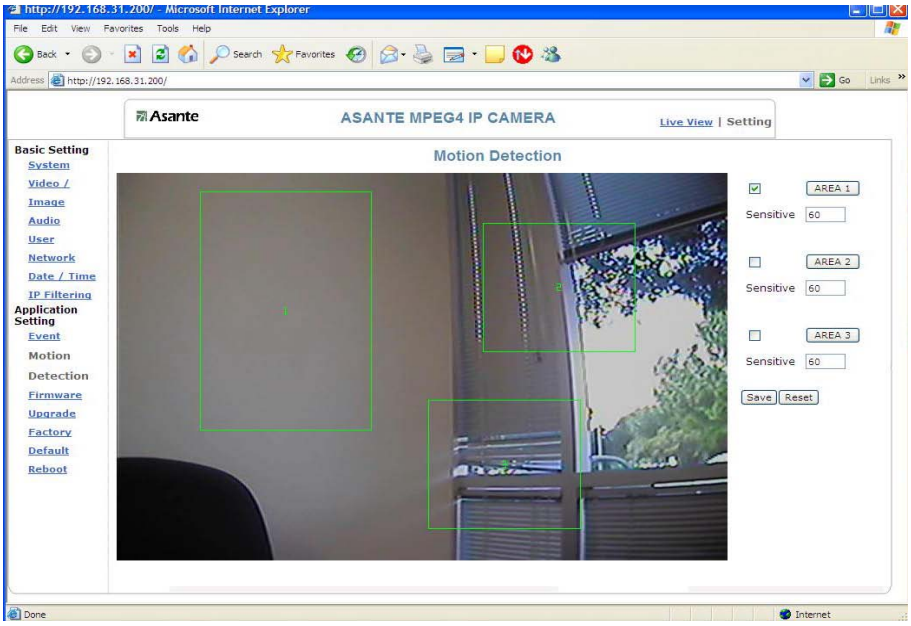
You can open the setting frame by clicking on the area to monitor. To set the area to monitor, you can adjust the size of the frame by dragging the pointer to the frame edge and adjust after you move the mouse to the desire location.

There are 3 frames available for setting. You may adjust the sensitivity of the area by entering the degree of sensitivity in the “Sensitive” field. “1” is the least sensitive, and the ”100” is extremely sensitive.

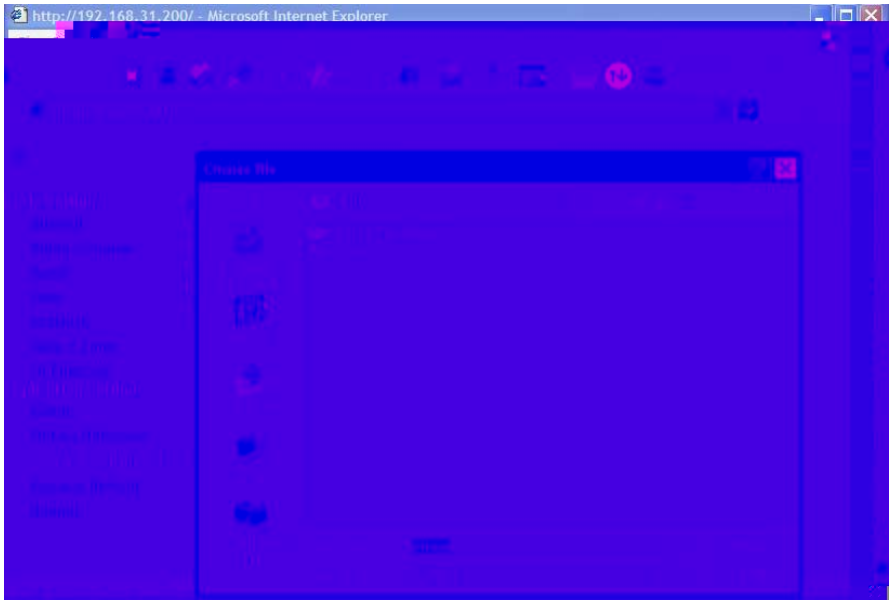
Note 1 – 100 level of sensitivity may conduct too many false alarm due to ay light change will cause the alarm. This is not highly recommended for detect any moving object. Default is 60.

Note 2 – If you would like to set 3 areas separately and treat it as independent event. You can create 3 different events accordingly.

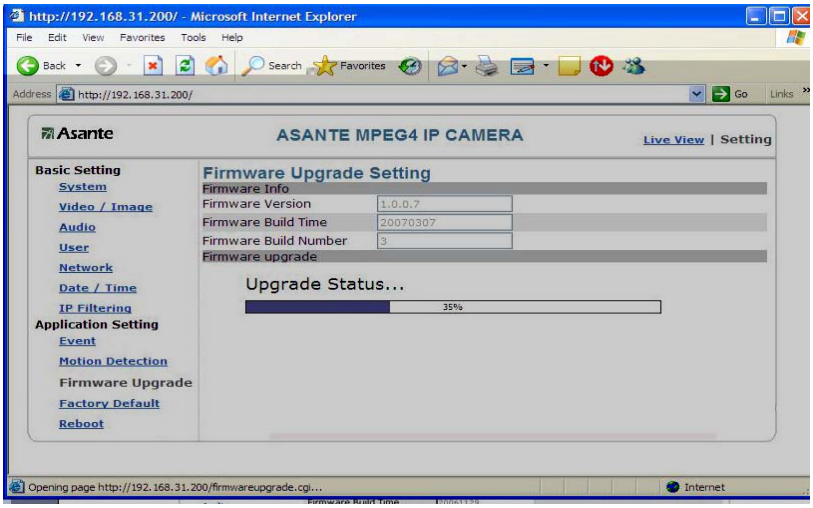
Select Save to complete and activate your settings.



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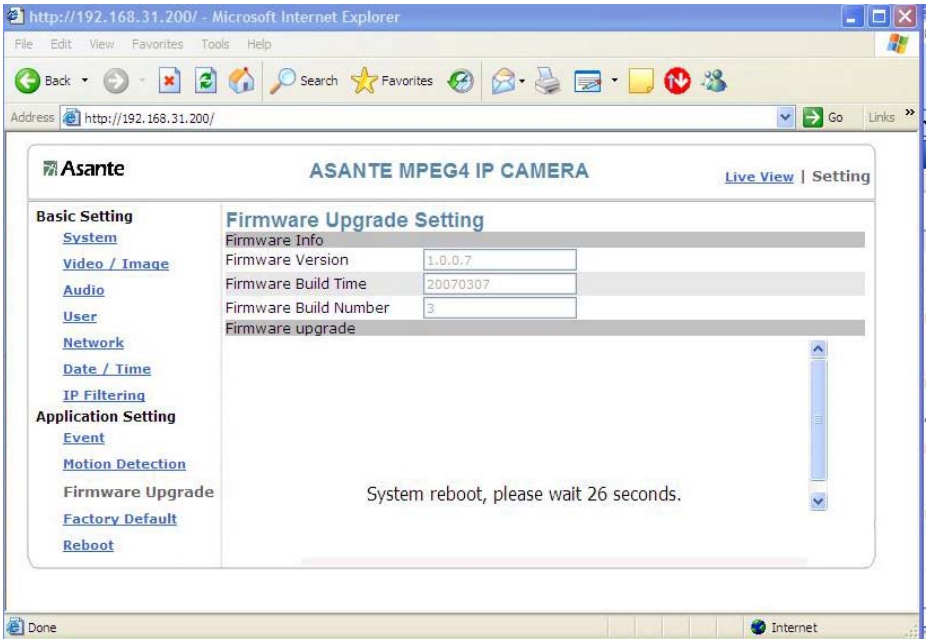


The auto upgrade will start to run. The upgrade status shows the progress of the upgrade.



When the firmware upgrade has been completed, the machine reboots automatically. Reconnect to the server after 60 seconds.

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Note: You can not interrupt and power off the network camera while it is process of upgrading. The system may be damaged severely and may need to RMA for repairing.

Firmware upgrading in a **wireless network environment** is ***not*** recommended.

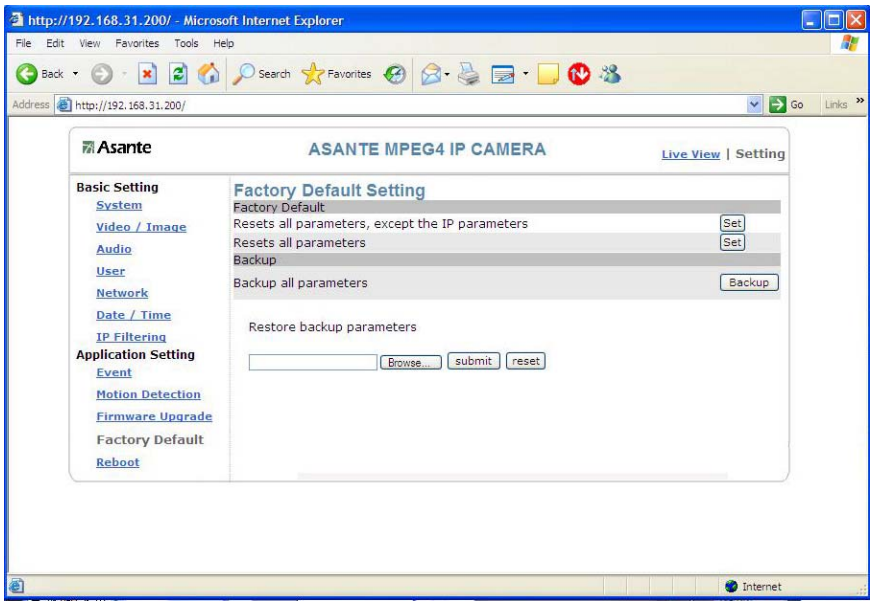
When the firmware upgrade has been completed, you don't need to restart the camera manually. The camera will reboot automatically after 60 seconds (Reboot OK). Then open the IE browser and key in the IP address (The original IP address remains undeleted).

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Factory Default

You can use this function to reset to factory default, but all changes, including the IP address, you have made are deleted.

Factory Default: Reset to factory default.



Resets all parameters, except the IP parameters:

You can use this function to reset to factory default. All changes you have made are deleted but the IP address and all settings relevant to networking remain valid, including cable and wireless network settings. Click Set to complete the reset.

Resets all parameters:

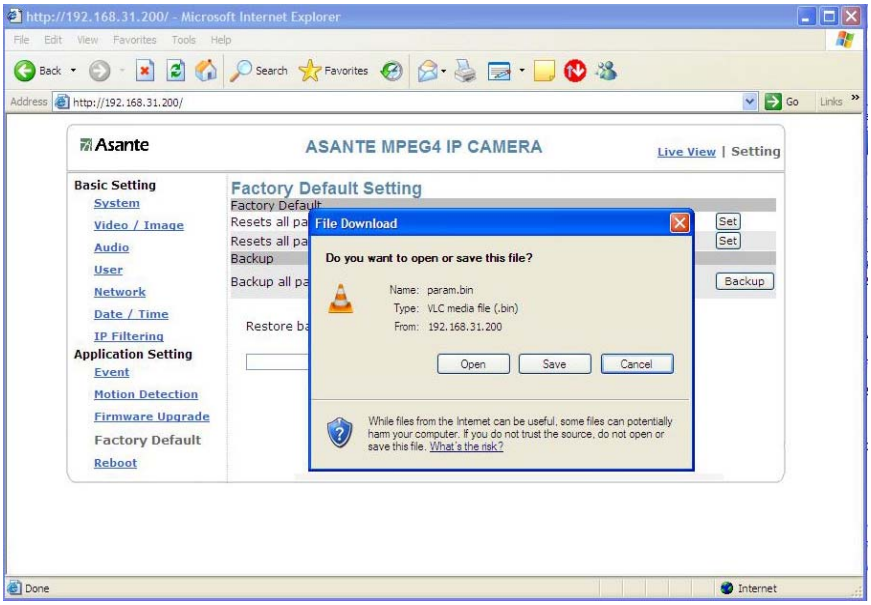
You can use this function to reset to factory default. All changes, including the IP address, you have made are deleted. Click Set and a warning window appears to ask if you really want to reset to factory default. Click “OK” to complete the reset.

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Backup: Data backup

Back all parameters:

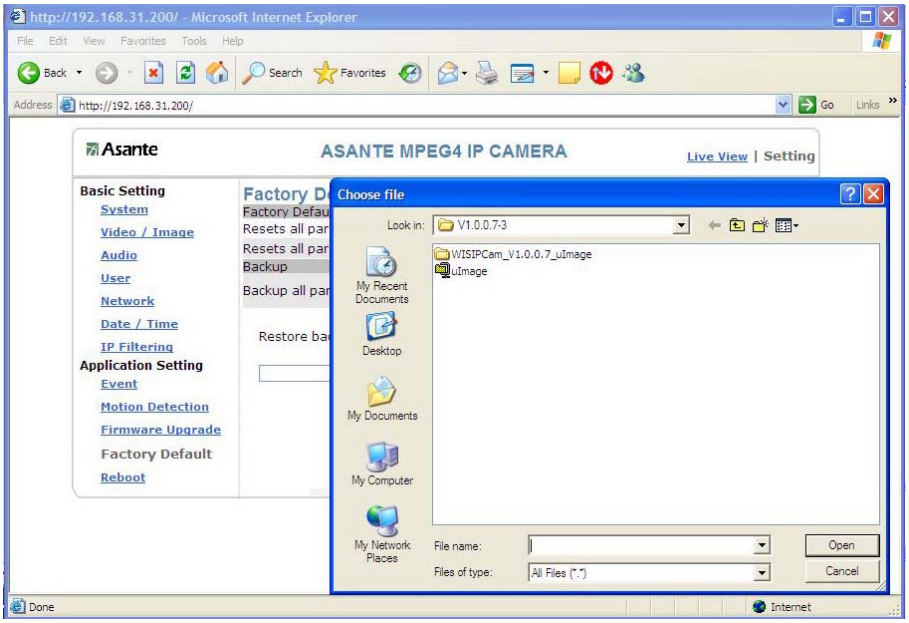
Back up all changes you have made. When you click Backup, a file download window appears. Back up the file named param.bin (**Attention: Don't change the file name; otherwise, the backup may fail.**)



File backup

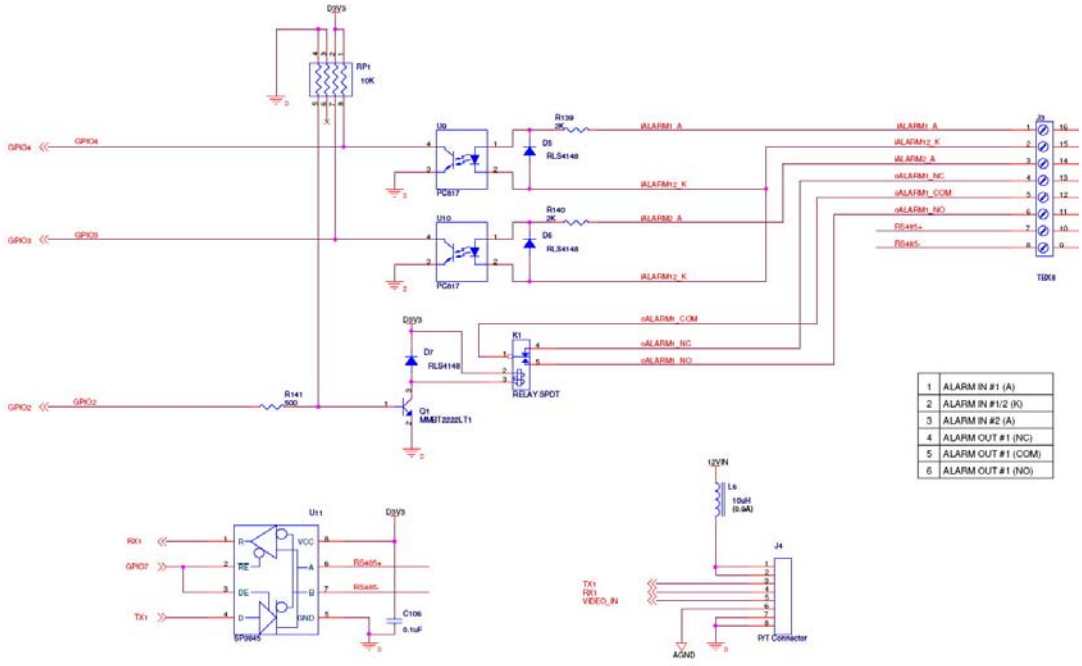
Restore backup parameters:

You can select this function to restore the changes you have made. To do this, click Browse… to select a backup file and click submit to confirm the restoration.



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External Alarm I/O Circuit Diagram



Warning!

9. Attachment B: Bandwidth Estimation

Please note the value of the table is for reference only. The bandwidth utilization is determined by the factor of

1. **Quality setting** – Bandwidth subjects to determined by best effort or fix bandwidth setting. Video clarity and smooth motion are two complete different characteristic of compression.

2. **Video scene** - The scene will conduct the key factor of bandwidth will be used. More motion change, the higher bandwidth will be consumed in general compression technologies rule of thumb.

3. **Network throughout** – you may have 10Mbps, 100Mbps, 1000Mbps Ethernet or 12mbps 802.11b, 54Mbps 802.11g or 110Mbps WLAN 802.11n or above with varieties of signal strength.

Effort Base Video Quality

Image Resolution	Best	Better	Normal	Fast	Fastest
176 x 122 (QCIF)	47-370KBS	N/A	N/A	N/A	N/A
352 x 240 (CIF)	370-700kbps	170 – 325kbps	120–260kbps	110-227kbpS	100-200KBPS
640 x 480 (VGA)	942-2000kbps	610-1140kbps	590-930kbps	539-910kbps	500-840kbps
704 x 480 (D1)	1300-2700kbps	680–1450kbps	580-1200kbps	600-950kbps	600-880kbps

For Example.: The transmission speed on the Internet is 2fps under 352 x 240, i.e. 40k*2=80k to 200*2=400k per second. It is suggested to apply for 512K "upload" bandwidth.

Note 1: What the camera needs at the client end is the “upload” bandwidth. However, most ISPs offer higher download bandwidth than upload bandwidth. Therefore, symmetrical bandwidth is a good choice for users who need to streaming the video to external network.

Note 2: Whenever you have a network planning, you may need to reserve 32 kbps to 64kbps for audio.

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Q. Can the camera be used outdoors?

A. The camera is not waterproof, so a special waterproof cover must be available for outdoor use. Please note that the waterproof cover may affect the built-in pickup function of the camera.

Q. Can this device ON for 24 hours ?

A. Yes, it is designed to be 24 hours operation.

Q. Can I mount on ceiling?

A. Yes, you may need to reverse the image from top page on camera position.

Q. How fast is the video frame rate of the network camera ?

A. The network camera can perform up to 30 fps which is up to human vision can differentiate the motion. MPEG4 can run full 30 fps in D1 and MJPEG could operate up to 15 fps in D1 video size.

Q. Can anyone out there on Internet can snoop the camera ? Or could we secure our privacy on the camera access?

A. The user authentication is level one to protect you from being hi-jacked. You can reallocate HTTP port to non-standard 80 HTTP for access as 2nd level protection. Or you can use UDP or TCP special port to access which is 3rd level protection. Lastly, you can use IP filtering Setting to allow or deny viewer be very specific so that only have few limited PC on that IP address could be viewed.

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	use dynamic IP address, the address might have been changed after your last check. • Internet traffic might slow down the webpage access. Please wait. • Be sure that you are using http port. The default setting is Port 80. It will be converted to the private camera IP address. • The port assigned for your camera might not able to access the Internet. Contact your ISP to acquire a usable port. • The proxy server might be blocking you from connecting to the camera. Do not set the proxy server. • Please be sure that the default gateway address is correct. • Your router might need Port conversion. Refer to the user manual of your router for details. • The package filtering function of the router might have blocked the access to the external Internet. Refer to the user manual of your router for details. • If you are using DDNS, please remember to set the default gateway and server address. • If none of the procedures above is working, please reset to the factory default values and re-install. • If the problem still persists, there might be some problems with the product. Contact the dealer who sold you the product for more help.
No image appears on the main control screen.	• When using PC to connect to the camera for the first time, a security warning window will tell you that you need to download the ActiveX control. When you are using Windows 2000 or Windows XP, you might need a properly- authorized user account to install the application • Network traffic might slow down the video streams. If the video is extremely slow, select a lower resolution for a lower bandwidth requirement.
Check whether the Active X control of the camera has been installed in your computer.	Select C:\Windows\Downloaded Program Files to check if the file "**Media Viewer Class" is registered**. The status bar should indicate the file has been installed. If you do not see this file, be sure that your Internet Explorer security is properly set (the default value is moderate). Re-connect to the camera main page and download the file again. Incomplete download or installation of the camera ActiveX control is the major reason for this problem. Check the security setting of your Internet Explorer. Close and re-open Internet Explorer, and enter the main page to see if you can log in.
Internet Explorer displays the following message: Downloading the ActiveX control is prohibited under the current security setting."	Change the IE security setting to allow downloading unsigned ActiveX control. IE→Tools→Internet Options→Security→Custom Level. Change "Inactive" to "Tips" for the ActiveX control if required.
The camera can operate only in the LAN rather in the Internet environment.	• A firewall mechanism might have been activated. Check the setting of your system or ask your network administrator. To access the camera from the Internet, you may need to change the setting of the firewall. • Make sure that your camera does not conflict with other servers on the same LAN. • Check the router and make sure that its setting allows it to access your camera from the Internet.
The number of frames transmitted are less than the defined value.	• Congestion of the network or objects of the image may affect the number of frames transmitted. The number of frames may be less than the defined value when they are transmitted via a congested

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	network. • The number of frames transmitted may become less when multiple users are viewing the video stream. • The network hub might be another reason for this problem, especially when multiple camera video streams are viewed simultaneously.
When the audit function is activated, the video streaming area becomes black or the transmission becomes slower.	• When you connect your PC to the camera, no sufficient bandwidth is available to support more frames with the current resolution of video streams. Reduce the resolution to QCIF(176x144) or CIF (320x240) and deactivate the audio function. • The audio signal needs 32 to 64 kbps of your bandwidth. You can deactivate the audio function to improve the image quality. Your Internet service may have not sufficient bandwidth to support audio transmission.
Images cannot be transmitted via e-mail or FTP.	• Make sure the IP address of the gateway and domain server (DNS) have been defined correctly. • Where FTP still fails, contact your ISP or network administrator to check the FTP server.
I can't control the camera to move up, down, right, left or to the center or preset point.	• When communication to the camera stops, click **"Refresh"** on your IE browser to refresh the transmission. • It might be that other users are controlling the movement of the camera. • The horizontal/vertical movement of the camera has reached its limit. • The horizontal/vertical remote control option of the camera might have been deselected.
I can't control the camera to move up, down, right, or left smoothly.	Delay might occur when you are accessing a video stream and remotely moving the camera horizontally. Where significant delay is identified when you move the camera horizontally or vertically deactivate the audio streams and/or reduce the size of the video stream...
Camera has a problem focusing.	• The lens might be contaminated with dust, fingerprints, or other dirt. Use a special cleaning cloth to clean the lens or adjust the focus manually. • Focusing might be impossible in some cases. If the object is too close to the lens, more it away from your camera.
Color of the video stream is too deep or light.	• Please confirm that the image your are watching has the best quality. Adjust the setting of your display card (color quality) to at least 16 bits (24 bits or more are recommended). • Incorrect camera video setting. You may need to adjust some parameters, such as brightness, contrast, color, and saturation.
Video stream flashes.	• Incorrect power cord frequency may cause flashing of the image. Confirm that your camera uses NTSC or PAL system. • The image flashes if the objects are black. In this case, adjust the illumination brighter around your camera.
This is noise problem during transmission of the image.	Noise may be produced if you install your camera at a very dark place. Adjust the illumination around your camera.
How to reboot my camera?	If you only need to re-boot the system and don't want to change any setting, enter the Setting page and select the Reboot option at the bottom of the screen. The system will reboot automatically.
I can't replay recorded files.	Confirm that you have installed Microsoft®'s DirectX 9.0 or above and use Windows Media Player 9 or above.

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